

## ANNOUNCEMENT

### Notice : RHB Instant Debit Card/-i Renewal Exercise

Dear Valued Customers,

Please be informed that your RHB Debit Card/-i will be expired soon. You are advised to renew your RHB Debit Card/-i as soon as possible to avoid any disruption to the usage of your Card. You are also encourage to change your current PIN to a new 6-digit PIN to minimize any risk of exposure.

STEPS TO RENEW YOUR CARD:	OPTIONS TO CHANGE YOUR CARD'S PIN NO.:												
<p><b>Step 1:</b> Check your RHB Debit Card/-i expiry date (refer to the date stated on your card, ie. "Valid Thru Month/Year")</p> <p><b>Step 2:</b> Visit your nearest RHB Branch to renew your card before the expiry date.</p> <p>You are encouraged to use the real-time mobile e-ticketing services (QMS App) to set an appointment with our RHB Branches (50 selected RHB Bank and RHB Islamic Bank branches) in advance by scanning the QR code available in RHB website as below:</p> <table border="1" data-bbox="131 1776 792 1976"> <tbody> <tr> <td data-bbox="131 1776 196 1875">1.</td> <td data-bbox="198 1776 792 1875">Download the QMS App (<a href="#">Click here</a>)</td> </tr> <tr> <td data-bbox="131 1877 196 1976">2.</td> <td data-bbox="198 1877 792 1976">Select "Service Providers" – RHB Bank</td> </tr> </tbody> </table>	1.	Download the QMS App ( <a href="#">Click here</a> )	2.	Select "Service Providers" – RHB Bank	<p><b>Option 1 – Through RHB Counter</b> Immediately after the renewal process is successful.</p> <p><b>Option 2 : Through RHB ATM</b></p> <p><b>BRANCH OPERATING HOUR</b></p> <table border="1" data-bbox="834 1413 1498 1982"> <thead> <tr> <th data-bbox="834 1413 1062 1514">Regions</th> <th data-bbox="1063 1413 1498 1514">Operating Hour*</th> </tr> </thead> <tbody> <tr> <td data-bbox="834 1516 1062 1671">Klang Valley West</td> <td data-bbox="1063 1516 1498 1671">- Monday - Friday (9.15am - 4.15pm)</td> </tr> <tr> <td data-bbox="834 1673 1062 1829">Klang Valley South</td> <td data-bbox="1063 1673 1498 1829">- Monday - Friday (9.15am - 4.15pm)</td> </tr> <tr> <td data-bbox="834 1831 1062 1982">Klang Valley North</td> <td data-bbox="1063 1831 1498 1982">- Monday - Friday (9.15am - 4.15pm)</td> </tr> </tbody> </table>	Regions	Operating Hour*	Klang Valley West	- Monday - Friday (9.15am - 4.15pm)	Klang Valley South	- Monday - Friday (9.15am - 4.15pm)	Klang Valley North	- Monday - Friday (9.15am - 4.15pm)
1.	Download the QMS App ( <a href="#">Click here</a> )												
2.	Select "Service Providers" – RHB Bank												
Regions	Operating Hour*												
Klang Valley West	- Monday - Friday (9.15am - 4.15pm)												
Klang Valley South	- Monday - Friday (9.15am - 4.15pm)												
Klang Valley North	- Monday - Friday (9.15am - 4.15pm)												

3.	Select "State" and preferred "RHB Branch"	<b>Regions</b>	<b>Operating Hour*</b>
4.	Choose "Others" for Renewal Debit Card ticketing.	<b>Northern</b>	- Monday - Friday (9.15am - 4.15pm)
5.	Select "Queue Ticket" if you want to obtain queue ticket numbers instantaneously or "Appointment Ticket" to make appointment as close as 1 hour in advance and up to 30 days ahead of the scheduled appointment date.	<b>Perak</b>	- Monday - Friday (9.15am - 4.15pm)
6.	Walk in to the Branch which you have set the appointment with.	<b>Southern</b>	- Monday - Friday (9.15am - 4.15pm)
		<b>East Coast</b> Kelantan Terengganu Pahang	- Sunday - Thursday (9.15am - 4.15pm) - Sunday - Thursday (9.15am - 4.15pm) - Monday - Friday (9.15am - 4.15pm)
		<b>Sarawak</b>	- Monday - Friday (9.15am - 4.15pm)
		<b>Sabah</b>	- Monday - Friday (9.15am - 4.15pm)
*Operating hour by regions will update from time to time.			

For Terms and Conditions (T&C), please refer below:

i) T&C RHB Debit Cards ([Click here](#))

For Frequent Ask Question (FAQ), please refer below:

i) FAQ for Renewal RHB Instant Debit Card/-i ([Click here](#))

Thank you.

Personal

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Premier

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Insurance

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Business

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RHB Group

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Islamic

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Investment Banking

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Asset Management

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Trustees

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RHB Now

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RHB Reflex

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RHB TradeSmart

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RHB Invest

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