RHB Investment Bank Berhad Basel II Pillar 3 Disclosures 31 December 2020

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STATEMENT BY ACTING CHIEF EXECUTIVE OFFICER

In accordance with the requirements of Bank Negara Malaysia's Guideline on Risk-Weighted Capital Adequacy Framework (Basel II) – Disclosure Requirements (Pillar 3), and on behalf of the Board of Directors and Senior Management of RHB Investment Bank Berhad, I am pleased to provide an attestation that the Basel II Pillar 3 disclosures of RHB Investment Bank Berhad for the year ended 31 December 2020 are accurate and complete.

JAIMIE SIA ZUI KENG

Acting Chief Executive Officer

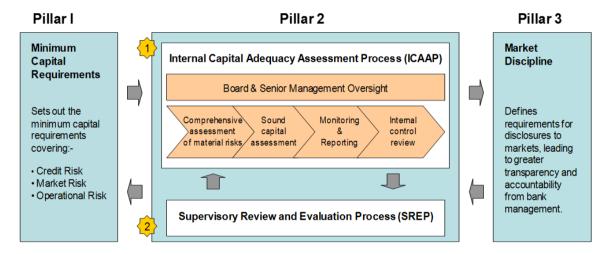
1.0 INTRODUCTION

This document describes RHB Investment Bank Berhad's risk profile, risk management practices and capital adequacy position in accordance with the disclosure requirements as outlined in the Risk-Weighted Capital Adequacy Framework (Basel II) – Disclosure Requirements (Pillar 3) issued by Bank Negara Malaysia (BNM's Pillar 3 Guidelines).

BNM's guidelines on Capital Adequacy Framework (Basel II – Risk-Weighted Assets) provide and specify the approaches for quantifying the risk-weighted assets for credit risk, market risk and operational risk

Basel II introduces a more risk-based approach to regulatory capital with a distinct charge for operational risk in addition to the existing credit and market risk capital charges. It is designed to be a catalyst for more advanced risk management techniques, enterprise-wide culture of risk management and improved corporate governance and public disclosure.

The Basel II approach based on the three pillars can be diagrammatically depicted as below:



Pillar 1 provides guidelines for calculation of risk-weighted assets for credit risk, market risk and operational risk, and the minimum amount of regulatory capital that banks must hold against the risks they assume.

For the purpose of complying with regulatory requirements under Basel II Pillar 1, the approaches adopted by RHB Investment Bank Berhad are as follows:

Entity	Credit Risk	Market Risk	Operational Risk
RHB Investment Bank Berhad	Standardised	Standardised	Basic Indicator
	Approach	Approach	Approach

Pillar 2 comprises two components as follows:

- Placing obligations on banks to develop an Internal Capital Adequacy Assessment Process, and setting capital targets that commensurate with the banking institution's risk profile and control environment; and
- Placing obligations on the supervisory authority to evaluate how well banking institutions are assessing their capital needs relative to their risks and to intervene, where appropriate.

Pillar 3 covers external communication of risk and capital information by banks. The purpose of the Pillar 3 disclosures is to complement the minimum capital requirements under Pillar 1 and the supervisory review process under Pillar 2 by encouraging market efficiency through a set of disclosure requirements that will allow market participants to assess information on banking institutions' capital structures, risk exposures, risk management processes, and hence, their overall capital adequacy.

Basis of Disclosure

The annual Pillar 3 disclosure report is published in accordance with BNM's Pillar 3 Guidelines. This disclosure report has been verified and approved internally in line with the RHB Banking Group: Basel II Pillar 3 Disclosure Policy.

Comparative Information

This document covers the qualitative and quantitative information for financial year ended 31 December 2020 with comparative quantitative information of the preceding financial year 2019.

Frequency of Disclosure

The qualitative disclosures contained herein are updated on an annual basis and more frequently, if there are significant changes in the interim reporting period. The disclosures on capital adequacy and structure are made on a quarterly basis and all other quantitative disclosures are made on a semi–annual basis in accordance to the Group's reporting period.

Medium and Location of Disclosure

RHB Investment Bank Berhad's Pillar 3 disclosure report is made available under the Investor Relations section of RHB Banking Group's website at www.rhbgroup.com as a separate report in the Bank's Annual Report 2020, after the Financial Statements.

2.0 SCOPE OF APPLICATION

In this Pillar 3 document, RHB Investment Bank Berhad's information is presented on a consolidated basis, ie RHB Investment Bank Berhad with its subsidiaries and is referred to as "RHB Investment Bank Group".

RHB Investment Bank Group's capital requirements are generally based on the principles of consolidation adopted in the preparation of its financial statements, except where the types of investment to be deducted from eligible capital as guided by BNM's Guideline on Capital Adequacy Framework (Capital Components).

In accordance with the accounting standards for financial reporting, all subsidiaries of the RHB Investment Bank Group are fully consolidated from the date it obtain control until the date given control ceases. Refer to Note 13 of the financial statements for list of consolidated entities.

RHB Investment Bank Group is involved in merchant banking business, dealing in securities, stock, debt and derivatives, stockbroking business and the business of brokers and dealers in futures and options contracts, investment management services, islamic investment management services, management of unit trust funds and islamic unit trust funds, management of private retirement schemes, provision of investment advisory services, research services and provision of nominee services.

The transfer of funds for regulatory capital within the RHB Investment Bank Group is subject to shareholders' and regulatory approval.

During the financial year 2020, there were no capital deficiencies in RHB Investment Bank Berhad or in any of its subsidiaries.

3.0 CAPITAL MANAGEMENT

The overall capital management objective is to manage capital prudently and to maintain a strong capital position to drive sustainable business growth and seek strategic opportunities to enhance shareholders' value, and be in line with its risk appetite. Capital adequacy is the extent to which capital resources on RHB Investment Bank Group's balance sheet are sufficient to cover the business capital requirements now and in the foreseeable future. It also indicates the ability of RHB Investment Bank Group to provide financing across the business cycles and in meeting any contingency without compromising the interest of the depositors and investors. RHB Investment Bank Group aims to maintain a strong capital position to drive sustainable business growth through an optimal capital structure while meeting regulatory requirements.

With a comprehensive capital management, RHB Investment Bank Group aims to have a sound capital management practice that is aligned to BNM's ICAAP requirements. The capital management activities involve capital strategy, capital planning and capital allocation/structuring/optimisation.

Capital Strategy

Capital strategy includes the determination of target capital under both normal and stressed market conditions and considers the business risk and strategic objectives, external credit ratings, and regulatory capital adequacy requirements. A comprehensive capital adequacy assessment is conducted at least semi-annually to ensure that the target capital level is appropriate.

Capital Planning

Based on strategic direction and regulatory requirements, RHB Investment Bank Group formulates a comprehensive and forward looking capital plan to:

- (i) support its overall risk profile and forecast the capital demand for material risks for which capital held is deemed appropriate and aligned with RHB Investment Bank Group's risk appetite;
- (ii) provide adequate capital for business growth, changes in asset mix or to cover unanticipated losses.

The capital plan describes the actions required to raise capital in a timely manner in both normal and stressed conditions as assumed in the stress scenarios. For capital planning purposes, capital adequacy is assessed in the multi-year financial projection under both normal and stressed scenarios, the objective of which is to ensure that RHB Investment Bank Group maintains adequate capital on a forward-looking basis.

RHB Investment Bank Group also establishes a capital contingency funding plan that forms part of the capital plan. The capital plan, together with the analysis and proposed actions, are reviewed by the Group Chief Financial Officer and deliberated at the respective committees before submission to the Board for approval.

Capital Allocation/Structuring/Optimisation

RHB Investment Bank Group determines the amount of capital allocated to each entity and business line based on capital performance target and available funding. An efficient allocation of capital drives returns for RHB Investment Bank Group's shareholders.

Capital structuring affects RHB Investment Bank Group through its impact on cash flow and cost of capital. RHB Investment Bank Group adopts capital structuring that maximises value and minimises overall cost of capital. In order to achieve optimum capital structure, RHB Investment Bank Group determines the levels, mix and structure of internal and regulatory capital in line with its current and planned levels of business activities, risk appetite and desired level of capital adequacy.

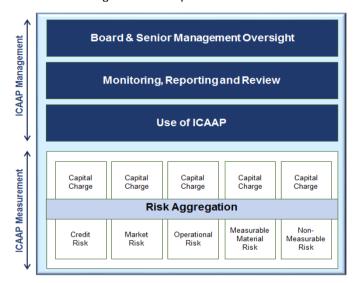
RHB Investment Bank Group optimises its capital by integrating risk-based capital into strategy and aligning this with performance measurement.

RHB Investment Bank Group also aims to achieve a balance between dividend pay-out and the need to retain earnings in order to be consistent with its capital strength and to support business expansion. The Board reviews the dividend pay-out recommendation on an annual basis.

3.1 Internal Capital Adequacy Assessment Process (ICAAP)

In line with BNM's Guideline on ICAAP under the Risk-Weighted Capital Adequacy Framework (Basel II) – Internal Capital Adequacy Assessment Process (Pillar 2), RHB Investment Bank Group has implemented ICAAP with the objective to forge a strong alignment between risk and capital. Capital adequacy is assessed in relation to RHB Investment Bank Group's risk profile, and strategies are in place to maintain appropriate capital levels.

The ICAAP Framework developed and adopted across RHB Investment Bank Group summarises the key ICAAP requirements into two functional categories, namely; ICAAP Measurement and ICAAP Management as depicted below:



Key Requirements

- Establish rigorous corporate governance and senior management oversight
- Establish risk-based strategy including defining and setting the bank's appetite and tolerance for risk
- Assess and measure all material risks inherent in Group's business
- Review, monitor, control and report on all material risks
- Demonstrate that ICAAP forms an integral part of day-to-day management process and decision making culture of the Group
- Relate capital to level of risk and ensure capital adequacy using scenario analysis and stress testing methods

3.2 Basel III Implementation

The Group maintains the capital ratios and Liquidity Coverage Ratio (LCR) above the regulatory requirements as required under Basel III. For Net Stable Funding Ratio (NSFR), banking institutions are required to report the NSFR under the observation period effective from June 2015. In July 2019, BNM has issued the final NSFR policy document, which will be effective from 1 July 2020 where banking institutions are expected to maintain a minimum NSFR of 100% at the consolidated level i.e. at RHB Banking Group level.

On 24 March 2020, BNM issued a letter on Additional Measures to Assist Borrowers/Customers Affected by the COVID-19 Outbreak which includes the relaxation on LCR and NSFR. Banking institutions are allowed to operate below the minimum LCR of 100% and the NSFR minimum requirement is lowered to 80%, and will be restored to minimum 100% by 30 September 2021. Notwithstanding this, the LCR and NSFR at RHB Banking Group level have been maintained at above 100%.

3.3 Capital Adequacy Ratios

BNM's Guideline on Capital Adequacy Framework (Capital Components) sets out the general requirements concerning regulatory capital adequacy and the components of eligible regulatory capital. Banking institutions are required to maintain, at all times, the following minimum capital adequacy ratios:

Common Equity Tier I (CET I) Capital	4.50%
Tier I Capital Ratio	6.00%
Total Capital Ratio	8.00%

In addition, the Group is required to maintain additional capital buffers in the form of CET I capital above the minimum CET I, Tier I and total capital ratios set out above. The capital buffers shall comprise of capital conservation buffer (CCB) of 2.50% and countercyclical capital buffer (CCyB) ranging from 0% to 2.50%. The CCB is intended to enable the banking system to withstand future periods of stress whilst CCyB is intended to protect the banking sector as a whole from the build-up of systemic risk during an economic upswing when aggregate credit growth tends to be excessive. CCyB is determined based on the weighted average of the prevailing CCyB rates applied in the jurisdictions in which the Group has credit exposures. BNM will communicate any decision on the CCyB rate by up to 12 months before the date from which the rate applies.

CCyB is determined based on the weighted average of the prevailing CCyB rates applied in the jurisdictions in which RHB Investment Bank Group has credit exposures. This buffer is intended to protect the banking sector as a whole from the build-up of systemic risk during an economic upswing when aggregate credit growth tends to be excessive. BNM will communicate any decision on the CCyB rate by up to 12 months before the date from which the rate applies.

On 5 February 2020, BNM issued a policy document on Domestic Systemically Important Bank (D-SIB) Framework which sets out the assessment methodology to identify D-SIBs in Malaysia and relevant reporting requirements. Financial institutions that are designated as D-SIB is required to maintain higher capital buffers to meet regulatory capital requirements that include a Higher Loss Absorbency (HLA) requirement.

Pursuant to the D-SIB Framework, the applicable HLA requirements ranges between 0.5% to 1.0% of risk-weighted assets, at the consolidated level. The HLA requirement for designated D-SIBs will come into effect on 31 January 2021. The list of D-SIBs will be updated annually by BNM. RHB Banking Group is not designated as D-SIB in the latest D-SIB listing published by BNM in the Financial Stability Review for First Half 2020. However, the listing will continue to be closely monitored for any changes to RHB Banking Group's D-SIB status.

The capital ratios of RHB Investment Bank Berhad on consolidated basis (RHB Investment Bank Group), and on global basis (RHB Investment Bank) as at 31 December 2020 and 31 December 2019 are:

Table 1: Capital Adequacy Ratios

	RHB Investment Bank Group		RHB Investment Bank	
	2020	2019	2020	2019
Before proposed dividends				
Common Equity Tier I Capital Ratio	38.246%	43.964%	36.116%	33.144%
Tier I Capital Ratio	38.296%	44.021%	36.116%	33.144%
Total Capital Ratio	43.790%	55.449%	46.862%	57.169%
After proposed dividends				
Common Equity Tier I Capital Ratio	38.246%	40.117%	36.116%	24.764%
Tier I Capital Ratio	38.296%	40.174%	36.116%	24.764%
Total Capital Ratio	43.790%	51.602%	46.862%	48.788%

The above capital ratios are above the minimum level required by BNM.

3.4 Minimum Capital Requirements and Risk-Weighted Assets (RWA)

The following table shows the breakdown of RWA by risk types as at 31 December 2020 and 31 December 2019:

Table 2: Risk-Weighted Assets (RWA) by Risk Types

	RHB Investment B	ank Group	RHB Investment Bank	
Risk Types	2020	2019	2020	2019
	RM'000	RM'000	RM'000	RM'000
Credit RWA	2,080,268	1,965,132	793,669	794,533
Market RWA	457,113	258,450	300,706	127,778
Operational RWA	1,580,409	1,493,492	858,966	784,006
Total RWA	4,117,790	3,717,074	1,953,341	1,706,317

The following tables show the breakdown of RWA by risk types and the corresponding capital requirement as at 31 December 2020 and 31 December 2019:

Table 3a: Risk-Weighted Assets by Risk Types and Minimum Capital Requirements as at 31 December 2020

	RWA Minimum Cap		Minimum Capita	ital Requirements	
Risk Types	RHB Investment RHB Investment R Bank Group Bank		RHB Investment Bank Group	RHB Investment Bank	
	RM'000	RM'000	RM'000	RM'000	
Credit Risk					
Under Standardised Approach	2,080,268	793,669	166,421	63,494	
Market Risk					
Under Standardised Approach	457,113	300,706	36,569	24,056	
Operational Risk					
Under Basic Indicator Approach	1,580,409	858,966	126,433	68,717	
Total	4,117,790	1,953,341	329,423	156,267	

Table 3b: Risk-Weighted Assets by Risk Types and Minimum Capital Requirements as at 31 December 2019

	RWA		Minimum Capital Requirements		
Risk Types	RHB Investment RHB Investment RI Bank Group Bank		RHB Investment Bank Group	RHB Investment Bank	
	RM'000	RM'000	RM'000	RM'000	
Credit Risk					
Under Standardised Approach	1,965,132	794,533	157,211	63,563	
Market Risk					
Under Standardised Approach	258,450	127,778	20,676	10,222	
Operational Risk					
Under Basic Indicator Approach	1,493,492	784,006	119,479	62,720	
Total	3,717,074	1,706,317	297,366	136,505	

Capital requirement for the three risk types is derived by multiplying the risk-weighted assets by 8%.

The Credit RWA for RHB Investment Bank Group increased mainly due to increase in bank exposures and private equity RWA due to mark-to-market gain of the private equity investment.

Market RWA observed an increase mainly due to increase in Foreign Currency Risk RWA and Option Risk RWA.

4.0 CAPITAL STRUCTURE

The constituents of total eligible capital are set out in BNM's Guideline Capital Adequacy Framework (Capital Components). These include shareholders' funds, after regulatory-related adjustments, and eligible capital instruments issued by RHB Investment Bank Group. Tier I capital consists primarily of ordinary share capital, retained profits and other reserves. Tier II capital consists of subordinated obligations and general provisions. Refer to Note 47 in the Financial Statements for the terms of these capital instruments.

The following table represents the capital position of RHB Investment Bank Group and RHB Investment Bank as at 31 December 2020 and 31 December 2019:

Table 4: Capital Structure

	RHB Investment Bank Group		RHB Investment Bank	
	2020	2019	2020	2019
	RM'000	RM'000	RM'000	RM'000
Common Equity Tier I Capital/Tier I Capital				
Paid up ordinary share capital	1,487,773	1,487,773	1,487,773	1,487,773
Retained profits	522,727	587,298	331,261	567,193
Other reserves	62,097	135,295	-	-
Fair value through other comprehensive				
income (FVOCI) reserves	50,380	41,918	47,839	39,360
Less:				
Goodwill	(449,978)	(511,221)	(372,395)	(372,395)
Investments in subsidiaries	-	-	(715,398)	(1,093,697)
Investments in associates and joint ventures	(4,611)	(16,083)	(5,028)	(5,028)
Other Intangible assets	(37,414)	(48,332)	(24,296)	(25,905)
Deferred tax assets	(28,392)	(19,410)	(17,985)	(10,106)
55% of cumulative gains arising from change				
in value of FVOCI instruments	(27,709)	(23,055)	(26,311)	(21,648)
Total Common Equity Tier I Capital	1,574,873	1,634,183	705,460	565,547
Qualifying non controlling interest recognised				
as Tier I Capital	2,060	2,121	<u> </u>	<u> </u>
Total Tier I Capital	1,576,933	1,636,304	705,460	565,547
T. 110 % I				
Tier II Capital				
Subordinated obligations meeting all relevant criteria	200,000	400,000	200,000	400,000
Qualifying non controlling interest recognised	200,000	400,000	200,000	400,000
as Tier II Capital	231	226	_	_
General provisions	26,003	24,564	9,921	9,932
Total Tier II Capital	226,234	424,790	209,921	409,932
Total Capital	1,803,167	2,061,094	915,381	975,479

[^] Pursuant to BNM's policy document on Financial Reporting, general provision refers to loss allowance measured at an amount equal to 12-month and lifetime expected credit losses as defined under MFRS 9 Financial Instruments and regulatory reserves, to the extent they are ascribed to non-credit impaired exposures, determined under standardised approach for credit risk.

Includes the qualifying regulatory reserves of RHB Investment Bank Group and RHB Investment Bank of RM 25,377,000 (31 December 2019: RM 24,184,000) and RM 9,903,000 (31 December 2019: RM 9,917,000) respectively.

5.0 RISK MANAGEMENT

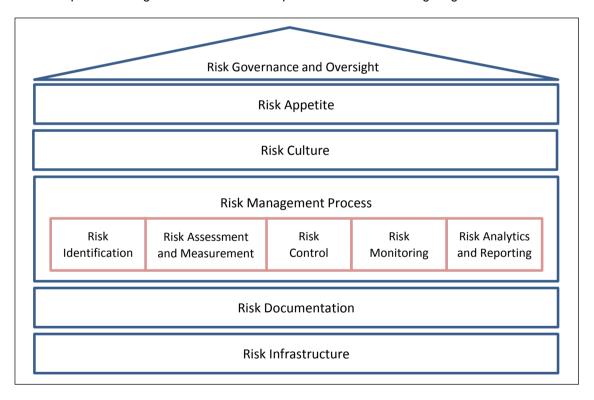
Risk is inherent in RHB Investment Bank Group's activities and is managed through a process of ongoing identification, measurement and monitoring, subject to limits and other controls. Besides credit risk, RHB Investment Bank Group is exposed to a range of other risk types such as market, liquidity, operational, legal, strategic and cross-border, as well as other forms of risk inherent to its strategy, product range and geographical coverage.

Effective risk management is fundamental to drive sustainable growth and shareholders' value, while maintaining competitive advantage, and is thus a central part of the proactive risk management of RHB Investment Bank Group's operating environment.

The Group Risk Management Framework governs the management of risks in the RHB Banking Group (the Group), as follows:

- It provides a holistic overview of the risk and control environment of the Group, with risk management aimed towards loss minimisation and protection against losses which may occur through, principally, the failure of effective checks and controls in the organisation.
- It sets out the strategic progression of risk management towards becoming a value creation enterprise. This is realised through building up capabilities and infrastructure in risk management sophistication, and enhanced risk quantification to optimise risk-adjusted returns.

The Group Risk Management Framework is represented in the following diagram:



The following sections describe some of these risk management content areas.

Key Features of the framework are:

Risk Governance and Oversight

The Board of Directors sits at the apex of the risk governance structure and is ultimately responsible for the Group's/respective entities' risk management strategy, appetite, framework and oversight of risk management activities.

In order to manage the businesses and risks across all subsidiaries in an integrated basis, Group level committees are established to ensure consistency in practices. However, the Group maintains entity-specific committees to allow for greater flexibility and agility in managing specific regulatory and business requirements. Each Board Risk Committee which reports directly to the respective Boards provides oversight and assists the respective Boards to review the Group's overall risk management philosophy, frameworks, policies and models, and risk issues relevant and unique to its business.

The responsibility for the supervision of the day-to-day management of enterprise risk and capital matters is delegated to the Group Capital and Risk Committee comprising senior management of the Group and which reports to the relevant board committees and the Group Management Committee. The Investment Bank Risk Management Committee (IBRMC) is responsible for oversight of risk management matters relating to RHB Investment Bank Group's business whilst the Group Asset and Liability Committee (Group ALCO) oversees market risk, liquidity risk and balance sheet management.

The Group Chief Risk Officer (GCRO) who reports directly to the Group Managing Director; is responsible for the risk management function. The main roles and responsibilities of GCRO are:

- 1. Facilitating the setting of the strategic direction and overall policy on management and control of risks of the Group;
- 2. Ensuring industry best practices in risk management are adopted across the Group, including the setting of risk management parameters and risk models;
- 3. Developing proactive, balanced and risk attuned culture within the Group; and
- 4. Advising senior management, management level committees, board level risk committees and Board of Directors of the Group's entities on risk issues and their possible impact on the Group in the achievement of its objectives and strategies.

GCRO is supported by the entities chief risk officers and various teams within risk management function:

- 1. The entities' chief risk officers main function is to assess and manage the enterprise risk and liaise with regulators in the respective country/entity under his/her purview. They are supported by their respective risk management teams with support from the risk management function from the Group.
- 2. The risk management function are teams who specialise in the respective risks and responsible for the active oversight of Group-wide functional risk management and support the respective entities/chief risk officers. Group Risk and Credit Management consist of Group Credit Risk Management, Group Market Risk Management, Group Asset and Liability Management, Group Operational Risk Management, Group Technology and Cyber Risk Management, Group Shariah Risk Management, Group Risk Operations, Group Credit Management, Regional Risk & IB Risk Management and Insurance Risk Management.

Risk Appetite

The Board of Directors sets the risk appetite and tolerance level that are consistent with the Group and each entity's overall business objectives and desired risk profile. It describes the types and level of risks the Group is prepared to accept in delivering its business strategies, and reported through various metrics that enable the Group to manage capital resources and shareholders' expectations.

The alignment of the Group's business strategy with its risk strategy, and vice-versa is articulated through the risk appetite setting and the Group's annual business and financial budgetary plan, which is facilitated by the integration of risk measures in capital management.

Key Features of the framework are:

Risk Culture

The Group subscribes to the principle of 'Risk and Compliance is Everyone's Responsibility' and risk management is managed via a 'three lines of defence' model. Business/functional units of the respective operating entities in the Group are collectively responsible for identifying, managing and reporting risk.

The approach is based on the 'three lines of defence' model as depicted below:

FIRST LINE Business/ Functional Lead	Responsible for managing day-to-day risks and compliance issues Business Risk and Compliance Officer is to assist business/functional unit in day-to-day risks and compliance matters
SECOND LINE Group Risk and Credit Management & Group Compliance	Responsible for oversight, establishing governance and providing support to business/functional unit on risk and compliance matters
THIRD LINE Group Internal Audit	Provide independent assurance to the Board that risk and compliance management functions effectively as designed

Risk Management **Process**

The risk management process identifies, assesses and measures, controls, monitors and reports/analyses risk. This ensures that risk exposures are adequately managed and that the expected return compensates for the risk taken.

- Identification: The identification and analysis of the existing and potential risks is a continuing process, in order to facilitate and proactive and timely identification of risk within the Group's business operations. This ensures that risks can be managed and controlled within the risk appetite of the Group and specific entity, where necessary.
- Assessment and Measurement: Risks are measured, assessed and aggregated using comprehensive qualitative and quantitative risk measurement methodologies, and the process also serves as an important tool as it provides an assessment of capital adequacy and solvency.
- Controlling: Risks identified during the risk identification process must be adequately managed and mitigated to control the risk of loss. This is also to ensure risk exposures are managed within the Group's or entity's risk appetite.
- Monitoring: Effective monitoring process ensures that the Group is aware of the condition of its exposures vis-à-vis its approved appetite and to facilitate early identification of potential problem on a timely basis by using continuous and on-going monitoring of risk exposures and risk control/mitigation measures.
- Analytics and Reporting: Risk analysis and reports are prepared at the respective entities and consolidated level as well as business level are regularly escalated to the senior management and relevant Boards of the Group's entities to ensure that the risks identified remain within the established appetite and to support an informed decision-making process.

In addition, risk management seeks to ensure that risk decisions are consistent with strategic business objectives and within the risk appetite.

Risk Documentation The Group recognises that effective implementation of the risk management system and process must be supported by a robust set of documentation. Towards this end, the Group has established frameworks, policies and other relevant control documents to ensure clearly defined practices and processes are effected consistently across the

Risk Infrastructure

The Group has organised its resources and talents into specific functions, and invested in the technology, including data management to support the Group's risk management activities.

6.0 CREDIT RISK

Credit Risk Definition

Credit risk is the risk of loss arising from customers' or counterparties' failure to fulfil their financial and contractual obligations in accordance to the agreed terms. It stems primarily from the Group's lending/financing, trade finance and its placement, underwritings, investment, hedging and trading activities from both on- and off-balance sheet transactions. Credit risk does not happen in isolation as certain risk event (e.g. fluctuation of interest rate and FX) may give rise to both market and credit risks.

6.1 Credit Risk Management Oversight and Organisation

The Group Credit Committee (GCC) is the senior management committee empowered to approve or reject all financial investments, counterparty credit and lending/financing up to the defined threshold.

GCC will direct, monitor, review and consider such issues as may materially impact on the present and future quality of the Group's loan/asset book. GCC also acts as the body which, through the relevant Board committees, recommends to the respective Boards, on matters pertaining to credit risk (such as credit and underwriting evaluation/approval/procedure, and delegated lending/financing authorities).

The Group Investment Underwriting Committee (GIUC) deliberates, approves and rejects stockbroking/equities/futures business related proposals such as equity underwriting, equity derivatives and structured products, and share margin financing.

The Board Credit Committee's (BCC) main functions are (i) affirming, vetoing or imposing more stringent conditions on credits of the Group which are duly approved by the GCC and/or GIUC, (ii) overseeing the management of impaired and high risk accounts, and (iii) approving credit transactions to connected parties up to the defined threshold limits. BCC also endorses policy loans/financing required by BNM to be referred to the respective members of the Boards for approval.

The Group Credit Management has the functional responsibility to ensure that internal processes and credit underwriting standards are adhered to before financing proposals are approved. All financing proposals are firstly assessed for its credit worthiness by the originating business units before being evaluated by an independent credit manager and decided upon by the delegated lending /financing authority/relevant committees.

All financing exposure limits are approved within a defined credit approval authority framework. Large financing exposures are further subject to post approval credit review on a sampling basis by Group Internal Audit. All credit facilities, are subject to independent assessment by a team of dedicated and experienced credit evaluators in Head Office. For proper checks and controls, joint or escalated approval is required for all discretionary lending/financing between business and independent credit underwriters. Loans/financing which are beyond the delegated lending/financing authority limits will be escalated to the relevant committees for approval.

Within Group Risk Management, the Group Credit Risk Management has the functional responsibility for credit risk management, portfolio risk monitoring, risk reporting and development of credit policies and guidelines. The Group also conducts regular credit stress tests to assess the credit portfolio's vulnerability to adverse credit risk events.

Regular risk reporting is made to senior management, respective committees and the Board. These reports include various credit risk aspects such as portfolio quality and concentration risk exposures. Such reporting allows senior management to identify adverse credit trends, take prompt corrective actions, and ensure appropriate risk-adjusted decision making.

6.2 Credit Risk Management Approach

RHB Investment Bank Group's credit risk management framework is founded upon guidelines issued by BNM (such as Policy on Credit Risk, Guidelines on Investment Banks and Single Counterparty Exposures Limit) and industry best practices. RHB Investment Bank Group abides by the Group Credit Policy which supports the development of a strong credit culture with the objective of maintaining a diversified portfolio, and a reliable and satisfactory risk-weighted return. Latest regulator requirement and industry best practices are instilled in the continual updating of the Group Credit Policy.

The GCG and GCPM have been designed to ensure that:

- The process of credit initiation, administration, supervision and management of loan/financing and advances are carried out consistently and uniformly by the business origination and other credit support functions within the Group.
- Procedures and guidelines governing the credit function are in compliance with the credit policies of the Group.

Lending/Financing to Corporate and Institutional Customers

Loans/financing to corporate and institutional customers are undertaken in the course of its share margin/trading or investment banking activities in derivatives and debt securities.

Credit Risk from Investment or Trading Activities

In the course of its trading or investment banking activities, RHB Investment Bank Group is also exposed to credit risk from trading, derivative and equity/debt securities activities. Relevant credit guidelines are established to govern the credit risk via guidance on derivatives, hedging and investment related activities of the different exposures.

Lending/Financing to Share Margin Financing

Loans/financing to share margin clients are based on credit/financing facilities made available to these clients for trading or redemption of securities that are listed in Bursa Malaysia Berhad in accordance with the Bursa Securities Rules.

For share margin financing, credit risk is mitigated through the establishment of appropriate approving authority structure/matrix for the extension of trading/credit limits. Within clearly defined guidelines approved by the Board and in line with applicable laws and regulations, credit risk management also encompasses the systematic credit assessment, close monitoring of limits, exposures and concentration risk to counterparties or issuers, through timely management reporting procedures.

6.3 Off-Balance Sheet Exposures and Counterparty Credit Risk (CCR)

The management of the following off-balance sheet exposures of RHB Investment Bank Group is in accordance to the credit risk management approach as set out under Section 6.2 of this document:

- Underwriting commitments in respect of RHB Investment Bank Group's debt capital or equity capital market activities;
- Commitments to extend credit/financing including the unutilised or undrawn portions of credit facilities; and
- Credit equivalent amount of derivative financial instruments.

Counterparty Credit Risk

Counterparty Credit Risk is the risk that the counterparty to a transaction could default before the final settlement of the transaction's cash flows. An economic loss would occur if the transactions or portfolio of transactions with the counterparty has a positive economic value at the time of default. Unlike a firm's exposure to credit risk through a loan, where the exposure to credit risk is unilateral and only the lending bank faces the risk of loss, CCR creates a bilateral risk of loss: the market value of the transaction can be positive or negative to either counterparty to the transaction. The market value is uncertain and can vary over time with the movement of underlying market factors.

Counterparty risk is typically associated with two broad classes of financial products:

- Over-the-counter derivatives such as interest rate swaps, FX forwards and credit default swaps.
- Securities financing transactions such as repos and reverse repos; and securities borrowing and lending/financing.

Derivative financial instruments are entered into for hedging or proprietary trading purposes governed by Board approved limits and internal controls.

Any financial loss is calculated based on the cost to replace the defaulted derivative financial instruments with another similar contract in the market. The cost of replacement is equivalent to the difference between the original value of the derivatives at the time of contract with the defaulted counterparty and the current fair value of a similar substitute at current market prices.

All outstanding financial derivative positions are marked-to-market on a daily basis. RHB Investment Bank Group monitors counterparties' positions and promptly escalates any shortfall in the threshold levels to the relevant parties for next course of action.

6.4 Credit Exposures and Risk-Weighted Assets by Portfolio and Approaches

The following tables show the credit exposures or Exposure at Default (EAD) as at 31 December 2020 compared with 31 December 2019, segregated by:

- the various types of asset classes, showing details of the exposures by type of approaches, before
 and after credit risk mitigation (CRM), the corresponding RWA and capital requirements;
- disclosure on off-balance sheet and counterparty credit risk;
- geographical distribution;
- · industry sector;
- residual maturity; and
- disclosures under the Standardised Approach by risk weights.

Table 5a: Summary of Credit Exposures with Credit Risk Mitigation (CRM) by Asset Class and Minimum Capital Requirements (On and Off-Balance Sheet Exposures) as at 31 December 2020

RHB Investment Bank Group	Gross	Net	Risk-	Minimum
	Exposures/EAD	Exposures/EAD	Weighted	Capital
Exposure Class	before CRM	after CRM	Assets	Requirement
	RM'000	RM'000	RM'000	RM'000
Exposures under the Standardised Approach				
On-Balance Sheet Exposures				
Sovereigns & Central Banks	721,968	721,968	5,629	450
Public Sector Entities	167,819	167,819	-	-
Banks, Development Financial Institutions & MDBs	2,664,767	2,664,767	640,477	51,238
Insurance Cos, Securities Firms & Fund Managers	60,888	60,888	60,888	4,871
Corporates	1,755,208	697,684	8,433	675
Regulatory Retail	759,344	734	551	44
Residential Mortgages	290	290	101	8
Higher Risk Assets	539,595	539,595	809,393	64,751
Other Assets	1,479,479	1,479,479	435,154	34,812
Equity Exposures	119,394	119,394	119,394	9,552
Defaulted Exposures	716	-	-	-
Total On-Balance Sheet Exposures	8,269,468	6,452,618	2,080,020	166,401
Off-Balance Sheet Exposures				
OTC Derivatives	547	547	110	9
Off-balance sheet exposures other than OTC derivatives or credit derivatives	225,886	6,028	138	11
Defaulted Exposures	-	-	-	-
Total Off-Balance Sheet Exposures	226,433	6,575	248	20
Total On and Off-Balance Sheet Exposures	8,495,901	6,459,193	2,080,268	166,421

Table 5b: Summary of Credit Exposures with Credit Risk Mitigation (CRM) by Asset Class and Minimum Capital Requirements (On and Off-Balance Sheet Exposures) as at 31 December 2019

RHB Investment Bank Group	Gross	Net	Risk-	Minimum
	Exposures/EAD	Exposures/EAD	Weighted	Capital
Exposure Class	before CRM	after CRM	Assets	Requirement
	RM'000	RM'000	RM'000	RM'000
Exposures under the Standardised Approach				
On-Balance Sheet Exposures				
Sovereigns & Central Banks	687,430	687,430	5,709	457
Public Sector Entities	167,860	167,860	-	-
Banks, Development Financial Institutions & MDBs	2,380,724	2,380,724	584,550	46,764
Insurance Cos, Securities Firms & Fund Managers	39,723	39,723	39,723	3,178
Corporates	1,981,291	810,723	4,433	354
Regulatory Retail	681,308	111	83	7
Residential Mortgages	300	300	105	8
Higher Risk Assets	498,955	498,955	748,433	59,875
Other Assets	1,140,184	1,140,184	454,667	36,373
Equity Exposures	118,358	118,358	118,358	9,469
Defaulted Exposures	3,696	3,416	4,510	361
Total On-Balance Sheet Exposures	7,699,829	5,847,784	1,960,571	156,846
Off-Balance Sheet Exposures				
OTC Derivatives	1,230	1,230	247	20
Off-balance sheet exposures other than OTC derivatives or credit derivatives	229,047	5,699	4,314	345
Defaulted Exposures			-	
Total Off-Balance Sheet Exposures	230,277	6,929	4,561	365
Total On and Off-Balance Sheet Exposures	7,930,106	5,854,713	1,965,132	157,211

Table 6a: Exposures on Off-Balance Sheet and Counterparty Credit Risk (Before Credit Risk Mitigation) as at 31 December 2020

RHB Investment Bank Group		Positive		
	Principal/	Fair Value of	Credit	Risk-
	Notional	Derivative	Equivalent	Weighted
Nature of Item	Amount	Contracts	Amount	Assets
	RM'000	RM'000	RM'000	RM'000
Forward asset purchases, forward deposits, partly paid				
shares and securities which represent commitments	5,843		5,843	-
with certain drawdowns				
Foreign exchange related contracts	44,538	46	46	9
1 year or less	44,538	46	46	9
Over 1 year to 5 years	-	-	-	-
Over 5 years	-	-	-	-
Equity related contracts	7,082	76	501	101
1 year or less	7,082	76	501	101
Over 1 year to 5 years	-	-	-	-
Over 5 years	-	-	-	-
Other commitments, such as formal standby facilities and credit lines, with original maturity of over 1 year	22		11	8
Other commitments, such as formal standby facilities and credit lines, with original maturity of up to 1 year	1,100,162		220,032	130
Total	1,157,647	122	226,433	248

Table 6b: Exposures on Off-Balance Sheet and Counterparty Credit Risk (Before Credit Risk Mitigation) as at 31 December 2019

RHB Investment Bank Group	Principal/	Positive Fair Value of	Credit	Risk-
Nature of Item	Notional Amount RM'000	Derivative Contracts RM'000	Equivalent Amount RM'000	Weighted Assets RM'000
Forward asset purchases, forward deposits, partly paid shares and securities which represent commitments with certain drawdowns	-		-	-
Foreign exchange related contracts	119,015	91	1,230	247
1 year or less	119,015	91	1,230	247
Over 1 year to 5 years	-	-	-	-
Over 5 years	-	-	-	-
Equity related contracts	-	-	-	-
1 year or less	_	-	-	-
Over 1 year to 5 years	-	-	-	-
Over 5 years	-	-	-	-
Other commitments, such as formal standby facilities and credit lines, with original maturity of over 1 year	6,313		3,156	8
Other commitments, such as formal standby facilities and credit lines, with original maturity of up to 1 year	1,129,454		225,891	4,306
Total	1,254,782	91	230,277	4,561

Table 7a: Credit Risk Exposures (Before Credit Risk Mitigation) by Geographical Distribution as at 31 December 2020

RHB Investment Bank Group

Exposure Class	Malaysia	Singapore	Hong Kong	Indonesia	Thailand	Cambodia	Vietnam	Total
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Exposures under Standardised Approach								
Sovereigns & Central Banks	717,991	-	-	-	-	3,977	-	721,968
Public Sector Entities	167,819	-	-	-	-	-	-	167,819
Banks, Development Financial Institutions & MDBs	2,417,542	7,052	11,642	123,581	36,734	38,550	30,213	2,665,314
Insurance Cos, Securities Firms & Fund Managers	60,499	-	351	38	-	-	-	60,888
Corporates	1,654,988	-	-	87,223	108,536	-	-	1,850,747
Regulatory Retail	690,614	-	-	142,345	57,447	-	-	890,406
Residential Mortgages	291	-	-	-	-	-	-	291
Higher Risk Assets	539,293	-	-	38	264	-	-	539,595
Other Assets	1,005,284	4,098	1,970	269,656	194,138	2,522	1,811	1,479,479
Total	7,254,321	11,150	13,963	622,881	397,119	45,049	32,024	8,376,507

Table 7b: Credit Risk Exposures (Before Credit Risk Mitigation) by Geographical Distribution as at 31 December 2019

RHB Investment Bank Group

Exposure Class	Malaysia	Singapore	Hong Kong	Indonesia	Thailand	Cambodia	Vietnam	Total
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Exposures under Standardised Approach								
Sovereigns & Central Banks	683,415	-	-	-	-	4,015	-	687,430
Public Sector Entities	167,860	-	-	-	-	-	-	167,860
Banks, Development Financial Institutions & MDBs	2,062,232	29,595	60,276	100,481	58,663	38,565	32,140	2,381,952
Insurance Cos, Securities Firms & Fund Managers	33,908	3,223	2,592	-	-	-	-	39,723
Corporates	1,745,199	146,560	37,507	31,430	127,064	-	-	2,087,760
Regulatory Retail	558,153	86,216	19,040	86,688	57,486	-	-	807,583
Residential Mortgages	301	-	-	-	-	-	-	301
Higher Risk Assets	498,640	-	-	40	275	-	-	498,955
Other Assets	588,145	158,147	36,321	166,366	188,854	1,270	1,081	1,140,184
Total	6,337,853	423,741	155,736	385,005	432,342	43,850	33,221	7,811,748

Note: This table excludes equity exposures

Table 8a: Credit Risk Exposures (Before Credit Risk Mitigation) by Industry Sector as at 31 December 2020

						Wholesale,		Finance,				
RHB Investment Bank Group				Electricity,		Retail Trade,	Transport,	Insurance,	Education,			
		Mining &		Gas & Water		Restaurants	Storage &	Real Estate	Health &			
Exposure Class	Agriculture	Quarrying	Manufacturing	Supply	Construction	& Hotels	Communication	& Business	Others	Household	Others	Total
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Exposures under												
Standardised Approach												
Sovereigns & Central Banks	-	-	-	-	-	-	-	-	721,968	-	-	721,968
Public Sector Entities	-	-	-	-	-	-	-	112,259	55,560	-	-	167,819
Banks, Development Financial	_	_	_	_	_	_	_	2,665,314	_	_	_	2,665,314
Institutions & MDBs								2,000,014				2,000,014
Insurance Cos, Securities Firms	_	_	_	_	_	_	_	60,888	_	_	_	60,888
& Fund Managers								00,000				00,000
Corporates	345	93	3,750	50,462	14,291	216,258	101,289	749,573	-	714,686	-	1,850,747
Regulatory Retail	-	-	-	-	-	-	-	-	-	890,406	-	890,406
Residential Mortgages	-	-	-	-	-	-	-	-	-	291	-	291
Higher Risk Assets	-	-	-	-	-	-	-	539,595	-	-	-	539,595
Other Assets		-						198,319			1,281,160	1,479,479
Total	345	93	3,750	50,462	14,291	216,258	101,289	4,325,948	777,528	1,605,383	1,281,160	8,376,507

Table 8b: Credit Risk Exposures (Before Credit Risk Mitigation) by Industry Sector as at 31 December 2019

						Wholesale,		Finance,				
RHB Investment Bank Group				Electricity,		Retail Trade,	Transport,	Insurance,	Education,			
		Mining &		Gas & Water		Restaurants	Storage &	Real Estate	Health &			
Exposure Class	Agriculture	Quarrying	Manufacturing	Supply	Construction	& Hotels	Communication	& Business	Others	Household	Others	Total
	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
Exposures under												
Standardised Approach												
Sovereigns & Central Banks	-	-	-	-	-	-	-	-	687,430	-	-	687,430
Public Sector Entities	-	-	-	-	-	-	-	112,216	55,644	-	-	167,860
Banks, Development Financial	_	_	_	_	_	_	_	2,381,952	_	_	_	2,381,952
Institutions & MDBs								2,001,002				2,00.,002
Insurance Cos, Securities Firms	_	-	_	-	_	_	-	39,723	-	-	-	39,723
& Fund Managers								,				,
Corporates	5,472	102	3,624	141,375	37,960	215,880	99,829	810,940	-	772,578	-	2,087,760
Regulatory Retail	-	-	-	-	-	-	-	-	-	807,583	-	807,583
Residential Mortgages	-	-	-	-	-	-	-	-	-	301	-	301
Higher Risk Assets	-	-	-	-	-	-	-	498,955	-	-	-	498,955
Other Assets		-						165,657		-	974,527	1,140,184
Total	5,472	102	3,624	141,375	37,960	215,880	99,829	4,009,443	743,074	1,580,462	974,527	7,811,748

Note: This table excludes equity exposures

Table 9a: Credit Risk Exposures (Before Credit Risk Mitigation) by Remaining Maturity as at 31 December 2020

RHB Investment Bank Group		More Than		
	One Year	One to	Over	
Exposure Class	or Less	Five Years	Five Years	Total
	RM'000	RM'000	RM'000	RM'000
Exposures under Standardised Approach				
Sovereigns & Central Banks	161,785	378,876	181,307	721,968
Public Sector Entities	61,635	106,184	-	167,819
Banks, Development Financial Institutions & MDBs	2,386,363	-	278,951	2,665,314
Insurance Cos, Securities Firms & Fund Managers	-	-	60,888	60,888
Corporates	1,272,724	562,251	15,772	1,850,747
Regulatory Retail	890,374	-	32	890,406
Residential Mortgages	-	29	262	291
Higher Risk Assets	264	-	539,331	539,595
Other Assets	<u> </u>	<u> </u>	1,479,479	1,479,479
Total	4,773,145	1,047,340	2,556,022	8,376,507

Table 9b: Credit Risk Exposures (Before Credit Risk Mitigation) by Remaining Maturity as at 31 December 2019

RHB Investment Bank Group		More Than		
	One Year	One to	Over	
Exposure Class	or Less	Five Years	Five Years	Total
	RM'000	RM'000	RM'000	RM'000
Exposures under Standardised Approach				
Sovereigns & Central Banks	22,555	536,581	128,294	687,430
Public Sector Entities	-	167,860	-	167,860
Banks, Development Financial Institutions & MDBs	2,111,598	30,441	239,913	2,381,952
Insurance Cos, Securities Firms & Fund Managers	-	-	39,723	39,723
Corporates	1,375,690	680,296	31,774	2,087,760
Regulatory Retail	807,550	-	33	807,583
Residential Mortgages	-	10	291	301
Higher Risk Assets	275	-	498,680	498,955
Other Assets		-	1,140,184	1,140,184
Total	4,317,668	1,415,188	2,078,892	7,811,748

Note: This table excludes equity exposures

Standardised Approach

Under the Standardised Approach, the risk weights are prescribed by BNM based on the asset class to which the exposure is assigned.

The following tables show RHB Investment Bank Group's credit exposures for its portfolios with the corresponding risk weights and RWA under the Standardised Approach, after credit risk mitigation (CRM):

Table 10a: Portfolios under the Standardised Approach by Risk Weights as at 31 December 2020

RHB Investment Bank Group Exposure Class	Sovereigns & Central Banks RM'000	Public Sector Entities RM'000	Banks, Development Financial Institutions & MDBs RM'000	Insurance Cos, Securities Firms & Fund Managers RM'000	Corporates RM'000	Regulatory Retail RM'000	Residential Mortgages RM'000	Higher Risk Assets RM'000	Other Assets RM'000	Equity Exposures RM'000	Total Exposures after Credit Risk Mitigation RM'000	Total Risk- Weighted Assets RM'000
Supervisory Risk Weights (%)												
0%	709,729	167,819	30,411	-	695,094	-	-	-	885,759	-	2,488,812	-
20%	8,262	-	2,370,823	-	-	-	-	-	198,208	-	2,577,293	515,459
35%	-	-	-	-	-	-	291	-	-	-	291	102
50%	-	-	195,315	-	-	-	-	-	-	-	195,315	97,657
75%	-	-	-	-	-	918	-	-	-	-	918	689
100%	3,977	-	68,765	60,888	8,433	-	-	-	395,512	119,394	656,969	656,969
150%	-	-	<u> </u>	-	-		-	539,595	-		539,595	809,392
Total Exposures	721,968	167,819	2,665,314	60,888	703,527	918	291	539,595	1,479,479	119,394	6,459,193	2,080,268

Table 10b: Portfolios under the Standardised Approach by Risk Weights as at 31 December 2019

Supervisory Risk Weights (%) 0% 674,944 167,860 30,441 - 806,289 - - - 553,097 - 2,232,631 - 20% 8,471 - 2,087,709 - - - - 165,525 - 2,261,705 452,341 35% - - - - 301 - - - 301 105 50% - - 193,098 - - 614 - - - - 193,712 96,856 75% - - - - 5,651 - - - 5,651 4,238 100% 4,015 - 70,704 39,723 4,594 - - - 421,562 118,358 658,956 658,956 150% - - - - 2,802 - 498,955 - - - 501,757 752,636	RHB Investment Bank Group Exposure Class	Sovereigns & Central Banks RM'000	Public Sector Entities RM'000	Banks, Development Financial Institutions & MDBs RM'000	Insurance Cos, Securities Firms & Fund Managers RM'000	Corporates RM'000	Regulatory Retail RM'000	Residential Mortgages RM'000	Higher Risk Assets RM'000	Other Assets RM'000	Equity Exposures RM'000	Total Exposures after Credit Risk Mitigation RM'000	Total Risk- Weighted Assets RM'000
0% 674,944 167,860 30,441 - 806,289 - - - 553,097 - 2,232,631 - 20% 8,471 - 2,087,709 - - - - 165,525 - 2,261,705 452,341 35% - - - - 301 - - - 301 105 50% - - 193,098 - - 614 - - - 193,712 96,856 75% - - - - 5,651 - - - 5,651 4,238 100% 4,015 - 70,704 39,723 4,594 - - - 421,562 118,358 658,956 658,956 150% - - - - - 498,955 - - 501,757 752,636	• •												
20% 8,471 - 2,087,709 - - - - - 165,525 - 2,261,705 452,341 35% - - - - - 301 - - - 301 105 50% - - 193,098 - - 614 - - - - 193,712 96,856 75% - - - - 5,651 - - - 5,651 4,238 100% 4,015 - 70,704 39,723 4,594 - - - 421,562 118,358 658,956 658,956 150% - - - - - 2,802 - 498,955 - - 501,757 752,636	- , ,	674 944	167 860	30 441	_	806 289	_	_	_	553 097	_	2 232 631	_
35% - - - - - - 301 - - - 301 105 50% - - 193,098 - - 614 - - - - 193,712 96,856 75% - - - - - 5,651 - - - 5,651 4,238 100% 4,015 - 70,704 39,723 4,594 - - - 421,562 118,358 658,956 658,956 150% - - - - - 2,802 - 498,955 - - 501,757 752,636		•	•	•	_	-	_	_	_	•	_		452 341
50% - - 193,098 - - 614 - - - - 193,712 96,856 75% - - - - - - - 5,651 - - - 5,651 4,238 100% 4,015 - 70,704 39,723 4,594 - - - 421,562 118,358 658,956 658,956 150% - - - - - 2,802 - 498,955 - - 501,757 752,636		,	_		_	_	_	301	_	,	_		*
75% - - - - 5,651 - - - 5,651 4,238 100% 4,015 - 70,704 39,723 4,594 - - - 421,562 118,358 658,956 658,956 150% - - - - - 498,955 - - 501,757 752,636		-	_	193.098	_	_	614		_	_	_		
100% 4,015 - 70,704 39,723 4,594 - - - 421,562 118,358 658,956 658,956 150% - - - - - 2,802 - 498,955 - - 501,757 752,636		-	-	-	-	-	_	-	_	-	_	*	•
		4,015	-	70,704	39,723	4,594	•	-	_	421,562	118,358	· ·	•
Total Exposures 687.430 167.860 2.381.952 39.723 810.883 9.067 301 498.955 1.140.184 118.358 5.854.713 1.965.132	150%	, -	-	-	, -	, -	2,802	-	498,955	-	· -	501,757	752,636
	Total Exposures	687,430	167,860	2,381,952	39,723	810,883	9,067	301	498,955	1,140,184	118,358	5,854,713	1,965,132

6.5 Use of External Ratings

For sovereigns, corporate and banking institutions, external ratings from approved external credit assessment institutions (ECAIs), where available, are used to calculate the risk-weighted assets and regulatory capital.

The process used to map ECAIs issuer ratings or comparable ECAIs issue ratings, are in accordance to the standards prescribed by BNM. Approved ECAIs are as follows:

- Standard & Poor's (S&P);
- Moody's Investor Services (Moody's);
- Fitch Ratings (Fitch);
- Malaysian Rating Corporation Berhad (MARC);
- Rating Agency Malaysia (RAM); and
- Rating and Investment Information, Inc (R&I).

External ratings for the counterparties are determined as soon as relationship is established and these ratings are tracked and kept updated. Only publicly available credit ratings are used for regulatory risk weighting purpose.

The following tables show RHB Investment Bank Group's credit exposures for 31 December 2020 compared with 31 December 2019, according to the ratings by ECAIs:

Table 11a: Rated Exposures According to Ratings by External Credit Assessment Institutions (ECAIs) as at 31 December 2020

RHB Investment Bank Group							
Ratings of Corporates by Approved ECAIs	Moody's	Aaa to Aa3	A1 to A3	Baa1 to Ba3	B1 to C	Unrated	
	S&P	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated	
	Fitch	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated	
	RAM	AAA to AA3	A1 to A3	BBB1 to BB3	B to D	Unrated	
	MARC	AAA to AA-	A+ to A-	BBB+ to BB-	B1 to D	Unrated	
Exposure Class	R&I	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated	
		RM'000	RM'000	RM'000	RM'000	RM'000	
On and Off-Balance Sheet Exposures							
Public Sector Entities		-	-	-	-	167,819	
Insurance Cos, Securities Firms & Fund Managers		-	-	-	-	60,888	
Corporates		-	-	-	-	703,527	
Ratings of Sovereigns and Central Banks	Moody's	Aaa to Aa3	A1 to A3	Baa1 to Baa3	Ba1 to B3	Caa1 to C	Unrated
by Approved ECAIs	S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated
му г. фр. отом догам	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated
Exposure Class	R&I	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to C	Unrated
		RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
On and Off-Balance Sheet Exposures							
Sovereigns & Central Banks		-	717,991	-	3,977	-	-
Ratings of Banking Institutions by Approved ECAIs	Moody's	Aaa to Aa3	A1 to A3	Baa1 to Baa3	Ba1 to B3	Caa1 to C	Unrated
5 5 7 11	S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated
	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated
	RAM	AAA to AA3	A1 to A3	BBB1 to BBB3	BB1 to B3	C1 to D	Unrated
	MARC	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	C+ to D	Unrated
Exposure Class	R&I	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to C	Unrated
		RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
On and Off-Balance Sheet Exposures							
Banks, Development Financial Institutions & MDBs		2,356,152	57,041	2	-	-	252,119

Table 11b: Rated Exposures According to Ratings by External Credit Assessment Institutions (ECAIs) as at 31 December 2019

RHB Investment Bank Group							
Ratings of Corporates by Approved ECAIs	Moody's	Aaa to Aa3	A1 to A3	Baa1 to Ba3	B1 to C	Unrated	
	S&P	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated	
	Fitch	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated	
	RAM	AAA to AA3	A1 to A3	BBB1 to BB3	B to D	Unrated	
	MARC	AAA to AA-	A+ to A-	BBB+ to BB-	B1 to D	Unrated	
Exposure Class	R&I	AAA to AA-	A+ to A-	BBB+ to BB-	B+ to D	Unrated	
		RM'000	RM'000	RM'000	RM'000	RM'000	
On and Off-Balance Sheet Exposures							
Public Sector Entities		-	-	-	-	167,860	
Insurance Cos, Securities Firms & Fund Managers		-	-	-	-	39,723	
Corporates		-	-	-	-	810,883	
Ratings of Sovereigns and Central Banks	Moody's	Aaa to Aa3	A1 to A3	Baa1 to Baa3	Ba1 to B3	Caa1 to C	Unrated
by Approved ECAIs	S&P	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated
	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated
Exposure Class	R&I	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to C	Unrated
		RM'000	RM'000	RM'000	RM'000	RM'000	RM'000
On and Off-Balance Sheet Exposures							
Sovereigns & Central Banks		-	683,415	-	4,015	-	-
Detings of Benking Institutions by Approved ECAIs	Maaduda	Acc to Ac2	A4 40 A2	Baa1 to Baa3	Ba1 to B3	Caa1 to C	Unrated
Ratings of Banking Institutions by Approved ECAIs	Moody's S&P	Aaa to Aa3 AAA to AA-	A1 to A3 A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated
	Fitch	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	CCC+ to D	Unrated
	RAM	AAA to AA3	A1 to A3	BBB1 to BBB3	BB1 to B3	C1 to D	Unrated
	MARC	AAA to AA-	A+ to A-	BBB+ to BBB-	BB+ to B-	C+ to D	Unrated
Evnequire Class	R&I			BBB+ to BBB-	BB+ to B-	CCC+ to C	
Exposure Class	Και	AAA to AA- RM'000	A+ to A- RM'000	RM'000	RM'000	RM'000	Unrated RM'000
On and Off-Balance Sheet Exposures		17141 000	IXIVI OOO	IXIVI OOO	17141 000	IXIVI OOO	IXIVI OOO
		4 005 040	40.407	40			740 500
Banks, Development Financial Institutions & MDBs		1,625,913	43,427	49	-	-	712,563

6.6 Credit Risk Monitoring and Control

Credit Risk Mitigation

RHB Investment Bank Group generally does not enter into a credit/financing commitment solely on the basis of collateral provided. All credit facilities/commitments are granted based on prior analysis of the credit standing of the borrower/counterparty with a legitimate credit purpose and a good debt servicing ability, and on RHB Investment Bank Group's ability to adequately ring-fence the source(s) of repayment. Attention is also paid to ensure that the credit transaction is within BNM's directives on lending by an investment bank.

Collateral is taken whenever possible to mitigate the credit risk assumed, subject to RHB Investment Bank Group's policies that govern the eligibility of collateral used for credit risk mitigation. Reliance on collateral when taken is carefully assessed in the light of issues such as legal certainty and enforceability, market valuation and counterparty risk of the guarantor. Recognised collaterals where relevant, include both financial and physical assets. Financial collaterals include cash deposits, shares and unit trusts, while physical collateral includes land and buildings, and vehicles. Apart from financial collateral and physical collateral, RHB Investment Bank Group as part of the RHB Banking Group adopts the Group's standards on the acceptance of guarantors as credit risk mitigants, where relevant.

Collateral is valued in accordance with RHB Investment Bank Group's policy on collateral valuation, which prescribes the frequency of valuation for different collateral/securities types, based on liquidity and volatility of the collateral value and the underlying product or risk exposure. The value of collaterals/securities pledged is monitored periodically, analysed and updated concurrently during the annual/periodic renewal of facilities, as well as updated into RHB Investment Bank Group's collateral system.

RHB Investment Bank Group may also accept non-tangible securities as support, such as guarantees from individuals, corporates and institutions, bank guarantees, debenture and assignment of contract proceeds, subject to internal guidelines on eligibility. Currently, RHB Investment Bank Group does not employ the use of derivative credit instruments or on-balance sheet netting to mitigate its credit exposures. Where possible, RHB Investment Bank Group enters into International Swaps and Derivatives Association (ISDA) Master Agreement with its derivative and swap counterparties as the master agreement provides the legal certainty that the credit exposures between counterparties will be netted.

Equity securities or collaterals acquired arising from debt conversions are accounted for as disposal of the financing and acquisition of equity securities or investment properties. Any further impairment of the assets or business acquired is treated as an impairment of the relevant asset or business rather than as an impairment of the original instrument.

RHB Investment Bank Group has established mechanism to monitor credit and market concentration within its credit mitigation.

The following tables show the credit risk mitigation of portfolios under the Standardised Approach as at 31 December 2020 compared with 31 December 2019:

Table 12a: Credit Risk Mitigation of Portfolios under the Standardised Approach as at 31 December 2020

RHB Investment Bank Group	Gross	Gross Exposures	Gross Exposures
	Exposures	Covered by	Covered by
	Before Credit	Guarantees/	Eligible Financial
Exposure Class	Risk Mitigation	Credit Derivatives	Collateral
	RM'000	RM'000	RM'000
On-Balance Sheet Exposures			
Sovereigns & Central Banks	721,968	-	-
Public Sector Entities	167,819	167,819	-
Banks, Development Financial Institutions & MDBs	2,664,767	30,411	-
Insurance Cos, Securities Firms & Fund Managers	60,888	-	-
Corporates	1,755,208	689,251	1,057,524
Regulatory Retail	759,344	-	758,610
Residential Mortgages	290	-	-
Higher Risk Assets	539,595	-	-
Other Assets	1,479,479	-	-
Equity Exposures	119,394	-	-
Defaulted Exposures	716	-	716
Total On-Balance Sheet Exposures	8,269,468	887,481	1,816,850
Off-Balance Sheet Exposures			
OTC Derivatives	547	-	=
Off-balance sheet exposures other than OTC derivatives or credit derivatives	225,886	5,843	219,858
Defaulted Exposures			
Total Off-Balance Sheet Exposures	226,433	5,843	219,858
Total On and Off-Balance Sheet Exposures	8,495,901	893,324	2,036,708

Table 12b: Credit Risk Mitigation of Portfolios under the Standardised Approach as at 31 December 2019

RHB Investment Bank Group	Gross	Gross Exposures	Gross Exposures
	Exposures	Covered by	Covered by
	Before Credit	Guarantees/	Eligible Financial
Exposure Class	Risk Mitigation	Credit Derivatives	Collateral
	RM'000	RM'000	RM'000
On-Balance Sheet Exposures			
Sovereigns & Central Banks	687,430	-	-
Public Sector Entities	167,860	167,860	-
Banks, Development Financial Institutions & MDBs	2,380,724	30,441	-
Insurance Cos, Securities Firms & Fund Managers	39,723	-	-
Corporates	1,981,291	806,290	1,170,568
Regulatory Retail	681,308	-	681,197
Residential Mortgages	300	-	-
Higher Risk Assets	498,955	-	-
Other Assets	1,140,184	-	-
Equity Exposures	118,358	-	-
Defaulted Exposures	3,696	-	280
Total On-Balance Sheet Exposures	7,699,829	1,004,591	1,852,045
Off-Balance Sheet Exposures			
OTC Derivatives	1,230	-	-
Off-balance sheet exposures other than OTC derivatives or credit derivatives	229,047	-	223,348
Defaulted Exposures		-	
Total Off-Balance Sheet Exposures	230,277	-	223,348
Total On and Off-Balance Sheet Exposures	7,930,106	1,004,591	2,075,393

Credit Concentration Risk

Risk concentration refers to an exposure with the potential to produce losses that are substantial enough to threaten the financial condition of a banking institution. Risk concentrations can materialise from excessive exposures to a single counterparty or group of connected counterparties, a particular instrument or a particular market segment.

The Group manages the diversification of its portfolio to avoid undue credit concentration risk. Credit concentration risk exists in lending/financing to single customer groups, borrowers/customers engaged in similar activities, or diverse groups of borrowers/customers that could be affected by similar economic or underlying shares/counters pledged or other factors. To manage this concentration risk, appropriate exposure thresholds/limits are established accordingly.

Analysis of any single large exposure and group of exposures is regularly conducted and the lending/financing units undertake regular account updates, monitoring and management of these exposures. In addition, the Group also continuously updates lending or financing guidelines based on periodic reviews of sector risk factors and economic outlook.

Credit Monitoring and Annual Reviews

RHB Investment Bank Group regularly monitors financing exposures, portfolio performance, and external trends which may impact risk management outcomes. Internal risk management reports are generated for senior management, respective risk committees and Board, and include information on portfolio quality, and concentration of risk exposures.

In addition to the on-going qualitative assessment by the account relationship managers, reviews are conducted at least once a year. Specific exposures may be reviewed more frequently under appropriate circumstances. Such circumstances may arise if, for instance, RHB Investment Bank Group believes that heightened risk exists in a particular industry, or the borrower has defaulted on obligations to suppliers or other financial institutions or is facing cash flow or other difficulties.

Where relevant, Group Internal Audit conducts independent post-approval reviews on a sampling basis to ensure that the quality of credit appraisals and approval standards is in accordance with the credit standards and policies on lending/financing and investment established by RHB Investment Bank Group's management or by laws and regulations.

6.7 Impairment Allowances for Loans/Financing

RHB Investment Bank Group adopts BNM's guidelines on Financial Reporting. The principles in this guidelines are in line with those applicable under the International Financial Reporting Standards compliant framework, the MFRS 9. As part of RHB Banking Group, RHB Investment Bank Group adopts the Group's policy and guidelines on impairment allowances, where relevant.

MFRS 9 introduces a new impairment model that requires the recognition of expected credit loss (ECL), replacing the incurred loss methodology model under MFRS 139, for all financial assets, except for financial assets classified or designated as Fair Value Through Profit & Loss and equity securities classified under Fair Value through Other Comprehensive Income or FVOCI, which are not subject to impairment assessment. Off balance sheet items that are subject to ECL include financial guarantees and undrawn loan commitments.

MFRS 9 does not distinguish between individual assessment and collective assessment. The Group first assess whether objective evidence of impairment exists for financial assets which are individually significant. If the Group determine that objective evidence of impairment exists, i.e. credit impaired, for an individually assessed financial asset, a lifetime ECL will be recognised for impairment loss which has been incurred. Financial assets which are individually significant but non-impaired and not individually significant are grouped on the basis of similar credit risk characteristics (such as credit quality, instrument type, credit risk ratings, credit utilisation, level of collateralisation and other relevant factors) for collective assessment. Collectively, the individually assessment allowance and collective assessment allowance form the total expected credit allowance for the Group.

ECL will be assessed using an approach which classifies financial assets into three stages which reflects the change in credit quality of the financial assets since initial recognition:

Stage 1: 12 months ECL - not credit impaired

For credit exposures where there has not been a significant increase in credit risk since initial recognition and that are not credit impaired upon origination, the ECL associated with the probability of default events occurring within the next 12 months will be recognised.

Stage 2: Lifetime ECL - not credit impaired

For credit exposures where there has been a significant increase in credit risk since initial recognition but that are not credit impaired, the ECL associated with the probability of default events occurring within the lifetime ECL will be recognised.

Stage 3: Lifetime ECL - credit impaired

Financial assets are assessed as credit impaired when one or more objective evidence of defaults that have a detrimental impact on the estimated future cashflows of that asset have occurred. For financial assets that have become credit impaired, a lifetime ECL will be recognised.

The changes in ECL between two-periods will be recognised in profit and loss.

The assessment of significant deterioration in credit risk since initial recognition is key in establishing the point of switching between the requirement to measure an allowance based on 12-month ECL and one that is based on lifetime ECL. The quantitative and qualitative assessments are required to estimate the significant increase in credit risk by comparing the risk of a default occurring on the financial assets as at reporting date with the risk of default occurring on the financial assets as at the date of initial recognition.

The assessment of credit risk, as well as the estimation of ECL, are required to be unbiased, probability-weighted and should incorporate all available information which is relevant to the assessment, including information about past events, current conditions and reasonable and supportable forecasts of future events and economic conditions at the reporting date. The measurement of ECL is based on the discounted products of the Probability of Default, Loss Given Default and EAD models. Certain ECL models are leveraging on the existing Group's Basel II Internal Ratings-Based model, where feasible or available, with necessary adjustment to meet MFRS 9 requirements.

Individual Assessment - Impairment Triggers

The borrower/customer assessed under Impairment Allowances (IA) shall be classified as impaired under any one of the following situations:

- 1. When the principal or interest or both, of any facility(s) of the borrower/customer is past due for 90 days or 3 months and above.
- 2. In the case of revolving facilities (e.g. overdraft facilities), the borrower/customer of the facility shall be classified as impaired where the outstanding amount has remained in excess of the approved limit for 90 days or 3 months and above.
- 3. Where the amount is past due or the outstanding amount has been in excess of the approved limit for less than 90 days or 3 months, the loan/financing exhibits weaknesses (refer to impairment trigger) that would render it to be classified as impaired.
- 4. Where repayments of the loans/financing are scheduled on intervals of 3 months or longer, the borrower/customer is classified as impaired as soon as a default occurs.
- 5. Upon occurrence of any one or more Mandatory Status Triggers (MSTs), both Ancillary Status Trigger (AST) 1 and AST4 or any three ASTs and above. These MSTs and ASTs are pre-defined trigger events approved by the Group to facilitate impairment classification.
- 6. In the case of share margin facilities, the borrower/customer shall be classified as impaired where the force selling ratio is triggered and after a period of time after force selling has commenced or where margin of finance exceeds a set threshold above the force selling ratio.

Note:

For R&R facilities, the customer shall be classified as impaired in accordance with paras 1 to 4 above based on the revised or restructured terms.

Individual Impairment Allowances

Borrowers/customers under individual assessment and triggered either by one or more MSTs, both AST 1 and AST4 or any three ASTs and above. Consequently, impairment assessment is to be carried out on these impaired borrowers/customers, based on reasonable and well documented estimates of the future cashflows/realisations of collateral that is expected to recover from the impaired borrowers/customers i.e. net present value of future cashflows are discounted based on original effective interest rates and compared against carrying amount. Any impairment on the shortfalls will be provided in full immediately.

Re-classification and Recovery of Impaired Borrowers/Customers

An impaired borrower/customer may be re-classified as a non-impaired status under the following situations:

- When the loan/financing repayment of the impaired borrower/customer has improved with the principal
 or interest or both, of its facilities with RHB Investment Bank Group being past due less than 90 days
 or 3 months.
- 2. Where the borrower/customer exhibits weakness(es) that render it to be classified as impaired, even though the loan is past-due less than 90 days or 3 months, such borrowers may be reclassified as non-impaired status when these weaknesses have been subsequently addressed or resolved.
- 3. Where the borrower/customer has been individually assessed as impaired due to either any one or more MSTs, both AST 1 and AST4 or any three ASTs and above, the borrower/customer may be reclassified as non-impaired status when these triggers have since been addressed and resolved totally, or with only one AST remaining.
- 4. When the borrower's share margin account no longer meet the impairment criteria above.

Write-Off of Impaired Loans/Financing

All loans/financing that satisfy any one of the following criteria, may be recommended for write-off:

- 1. Deemed irrecoverable, worthless and with slim prospect of recovery.
- 2. Waiver under approved composite settlement schemes.
- 3. Abandoned project with no sign of revival. The definition of abandoned project must be in compliance with the definition stated under valuation for abandoned projects.
- 4. Completed projects but is left abandoned or no occupancy for 12 months with 2 rounds of abortive auctions. This includes units/lots in the same complex/project but have not put up for auction due to cost savings reason.
- 5. Loans/financing secured with properties which have undergone at least 5 rounds of abortive auctions.
- 6. Loans/financing secured with property with balance outstanding below RM5,000 subject to judgment obtained against all and borrower(s)/customer(s) uncontactable.

Partial write-offs of impaired loans/financing is permitted under the following circumstances:

- 1. The value of security (net recoverable amount in the case of IA) is less than the balance outstanding (including principal, accrued interest and other charges) and topping up of the security deficiency is not forthcoming; or
- 2. The shortfall in security value over the outstanding balance (including principal, accrued interest, and any other charges) is uncollectible and worthless; or
- 3. Loans/financings secured with properties classified as impaired > 3 years with 3 rounds of abortive auctions. The balance outstanding is written down to 50% of the value of security, with the shortfall to be written off.
- 4. The Group is in the final stage of realising the security/collateral; or
- 5. The balance outstanding is written down to the value of security i.e. shortfall in security value over the outstanding balances is written-off.
- 6. Upon disposal of the security, shortfall arising from the set off of auction proceeds against written down balance outstanding, if any, will be written off immediately.
- 7. In the case of approved settlement arrangement, the Group shall write down the outstanding balance to approved settlement sum at the point of approval of the settlement agreement.

This policy of impairment loans/financing write-off is intended to provide a timely and consistent methodology for loans/financing to be written-off and to reflect the true value of assets in RHB Investment Bank Group's books.

The following tables show RHB Investment Bank Group's impaired and past due loans and allowance for credit losses by industry sector as at 31 December 2020 compared with 31 December 2019:

Table 13a: Impaired and Past Due Loans and Allowance for Credit Losses by Industry Sector as at 31 December 2020

RHB Investment Bank Group			Allowance
	Impaired Loans	Past Due	For
Industry Sector	and Advances	Loans	Credit Losses
	RM'000	RM'000	RM'000
Agriculture	-	-	-
Mining & Quarrying	-	-	-
Manufacturing	-	-	-
Electricity, Gas & Water Supply	-	-	-
Construction	-	-	-
Wholesale, Retail Trade, Restaurants & Hotels	-	-	-
Transport, Storage & Communication	-	-	-
Finance, Insurance, Real Estate & Business	-	-	-
Education, Health & Others	-	-	-
Household	9,667	-	8,951
Others	<u> </u>	-	-
Total	9,667	-	8,951

Table 13b: Impaired and Past Due Loans and Allowance for Credit Losses by Industry Sector as at 31 December 2019

RHB Investment Bank Group			Allowance
	Impaired Loans	Past Due	For
Industry Sector	and Advances	Loans	Credit Losses
	RM'000	RM'000	RM'000
Agriculture	-	-	-
Mining & Quarrying	6,936	-	6,936
Manufacturing	-	-	-
Electricity, Gas & Water Supply	-	-	-
Construction	-	-	-
Wholesale, Retail Trade, Restaurants & Hotels	-	-	-
Transport, Storage & Communication	-	-	-
Finance, Insurance, Real Estate & Business	-	-	-
Education, Health & Others	-	-	-
Household	16,377	-	12,681
Others	-	-	-
Total	23,313		19,617

The following table shows the charges/(write back) and write-offs for loans impairment by industry sector as at 31 December 2020 compared with 31 December 2019:

Table 14: Net Charges/(Write back) and Write-Offs for Loans Impairment by Industry Sector

RHB Investment Bank Group Twelve Months Period Ended 2020 Twelve Months Period					
·	Net Charges/		Net Charges/		
	(Write back)	Write-Offs	(Write back)	Write-Offs	
	for Lifetime	for Lifetime	for Lifetime	for Lifetime	
	ECL Credit	ECL Credit	ECL Credit	ECL Credit	
	Impaired	Impaired	Impaired	Impaired	
Industry Sector	(Stage 3)	(Stage 3)	(Stage 3)	(Stage 3)	
	RM'000	RM'000	RM'000	RM'000	
Agriculture	-	-	-	-	
Mining & Quarrying	-	(6,846)	-	-	
Manufacturing	-	-	-	-	
Electricity, Gas & Water Supply	-	-	-	-	
Construction	-	-	-	-	
Wholesale, Retail Trade, Restaurants & Hotels	-	-	-	-	
Transport, Storage & Communication	-	-	-	-	
Finance, Insurance, Real Estate & Business	-	-	-	-	
Education, Health & Others	-	-	-	-	
Household	(298)	(1,535)	461	-	
Others					
Total	(298)	(8,381)	461	-	

The following tables show RHB Investment Bank Group's impaired and past due loans and allowance for credit losses by geographical distribution as at 31 December 2020 compared with 31 December 2019:

Table 15a: Impaired and Past Due Loans and Allowance for Credit Losses by Geographical Distribution as at 31 December 2020

RHB Investment Bank Group			Allowance
	Impaired Loans	Past Due	For
Geographical Distribution	and Advances	Loans	Credit Losses
	RM'000	RM'000	RM'000
Malaysia	-	-	-
Singapore	-	-	-
Hong Kong	-	-	-
Indonesia	716	-	-
Thailand	8,951	<u>-</u>	8,951
Total	9,667	-	8,951

Table 15b: Impaired and Past Due Loans and Allowance for Credit Losses by Geographical Distribution as at 31 December 2019

RHB Investment Bank Group			Allowance
	Impaired Loans	Past Due	For
Geographical Distribution	and Advances	Loans	Credit Losses
	RM'000	RM'000	RM'000
Malaysia	-	-	1
Singapore	13,892	-	10,195
Hong Kong	97	-	97
Indonesia	-	-	-
Thailand	9,324	<u>-</u>	9,324
Total	23,313	_	19,617

The following tables show the movement in loans allowance for credit losses as at 31 December 2020 compared with 31 December 2019:

Table 16a: Movement in Loans Allowance for Credit Losses as at 31 December 2020

		Lifetime ECL	Lifetime ECL	
	12-month	Not Credit	Credit	
	ECL	Impaired	Impaired	
RHB Investment Bank Group	(Stage 1)	(Stage 2)	(Stage 3)	Total
	RM'000	RM'000	RM'000	RM'000
Balance as at the beginning of financial year	1	-	19,616	19,617
Allowance made/(written back) during the financial year	-	-	(298)	(298)
Bad debts written off	-	-	(8,381)	(8,381)
Disposal of a subsidiary	-	-	(1,560)	(1,560)
Exchange differences			(427)	(427)
Balance as at the end of financial year	1		8,950	8,951

Table 16b: Movement in Loans Allowance for Credit Losses as at 31 December 2019

		Lifetime ECL	Lifetime ECL	
	12-month	Not Credit	Credit	
	ECL	Impaired	Impaired	
RHB Investment Bank Group	(Stage 1)	(Stage 2)	(Stage 3)	Total
	RM'000	RM'000	RM'000	RM'000
Balance as at the beginning of financial year	1	-	18,980	18,981
Allowance made/(written back) during the financial year	-	-	461	461
Bad debts written off	-	-	-	-
Exchange differences	-		175	175
Balance as at the end of financial year	1		19,616	19,617

7.0 MARKET RISK

Market risk is the risk of losses arising from adverse movements in market indicators, such as interest rates, credit spreads, equity prices, currency exchange rates and commodity prices. Under this definition, market risk will constitute:

- the interest rate and equity risks pertaining to financial instruments in the trading book; and
- foreign exchange risk and commodities risk in the trading and banking books.

RHB Investment Bank Group transacts in financial instruments such as debt papers and financial derivative instruments such as futures, forwards, swaps, and options transactions. Derivative instruments are contracts whose characteristics and value are derived from the underlying instruments that can be a reference to an underlying that may constitute of interest rates, exchange rates, debt paper, equity, indices and commodities.

The Group Market Risk Management within Group Risk Management is the working level that forms a centralised function to support senior management in the development of market risk framework, risk limits, operationalise the processes and implement measurement methodologies, to ensure adequate risk control and oversight are in place. The main responsibility of managing market risk as the first line of defence remains at the respective business units.

The Group ALCO and IBRMC perform a critical role in the management of market risk and support the board committees in the overall market risk management. The committees meet regularly and is the forum where strategic and tactical decisions are made for the management of market risk; this includes the development of RHB Investment Bank Group's market risk strategy, market risk management structure and the policies as well as measurement techniques to be put in place.

RHB Investment Bank Group has an established Group Trading Book Policy Statement, frameworks and risk limits as guidance for market risk management. These documents are reviewed regularly and/or upon change in significant event that has a material impact on policy compliance or regulatory changes.

Market Risk Measurement and Control

RHB Investment Bank Group applies risk monitoring and assessment tools to measure trading book positions and market risk factors. Statistical and non-statistical risk assessment tools applied include Value-at-Risk (VaR), sensitivity analysis and stress testing.

RHB Investment Bank Group adopts a systematic approach in managing these risks by types of instruments and nature of exposure. Market risk is primarily monitored and controlled via a structure of limits and triggers ie cut loss, VaR, trading and notional limit set in accordance with the size of positions and risk tolerance appetites. In addition, RHB Investment Bank Group conducts periodic stress testing of its respective portfolios to ascertain market risk under abnormal market conditions.

Market Risk Monitoring and Reporting

For effective control of market risk, defined management action triggers and risk limits are established and actively monitored. Only authorised trading activities may be undertaken by the specific business units within the allocated limits. All trading positions are monitored independently on a daily basis and in accordance to the established escalation procedures and the key actions to be undertaken. Market risk exposure reports are presented to the senior management, relevant committees and the Board.

Hedging Activities

Hedging activities designated for hedge accounting are governed by the Group's Hedging Policy that prescribes the overall hedge activities that can be executed by RHB Investment Bank Group and the subsequent control procedures such as effectiveness measurement and reporting to Group ALCO.

Hedging instruments used to mitigate these risks include options, futures, forwards and swaps that are approved by the Board. Execution of the hedging is carried out by the relevant division through RHB Investment Bank Group's treasury functions with the approval of Group ALCO.

Capital Treatment for Market Risk

RHB Investment Bank Group applies the Standardised Approach to calculate market risk capital requirements in accordance with BNM's Guideline. The market risk-weighted assets and the corresponding capital requirements for RHB Investment Bank Group and RHB Investment Bank as at 31 December 2020 and 31 December 2019 are shown in the tables below:

Table 17a: Market Risk-Weighted Assets and Minimum Capital Requirements as at 31 December 2020

	apital ments
Made Dist. Deside Deside Asset Deside	ments
Market Risk Position Position Assets Require	
RM'000 RM'000 RM'000 R	M'000
Interest Rate Risk 12,381 10,990 1,539	123
Equity Position Risk 222,251 198,700 168,988	13,519
Foreign Currency Risk 182,175 3,432 182,175	14,574
Options Risk - 198,700 104,411	8,353
Total 457,113	36,569
RHB Investment Bank Risk- Min	imum
	apital
Market Risk Position Position Assets Require	•
RM'000 RM'000 RM'000 R	M'000
Interest Rate Risk 12,381 10,990 1,539	123
Equity Position Risk 225,659 198,744 70,604	5,648
Foreign Currency Risk 124,154 4,430 124,154	9,932
Options Risk - 198,744 104,409	8,353
Total 300,706	24,056

Table 17b: Market Risk-Weighted Assets and Minimum Capital Requirements as at 31 December 2019

RHB Investment Bank Group	Long	Short	Risk- Weighted	Minimum Capital
Market Risk	Position	Position	Assets	Requirements
	RM'000	RM'000	RM'000	RM'000
Interest Rate Risk	19,665	19,529	307	25
Equity Position Risk	33,084	10,494	181,981	14,558
Foreign Currency Risk	67,550	37,414	67,550	5,404
Options Risk	-	10,494	8,612	689
Total			258,450	20,676
RHB Investment Bank			Risk-	Minimum
	Long	Short	Weighted	Capital
Market Risk	Position	Position	Assets	Requirements
	RM'000	RM'000	RM'000	RM'000
Interest Rate Risk	13,500	13,394	_	_
Equity Position Risk	23,565	9,454	38,182	3,055
Foreign Currency Risk	82,792	47,365	82,792	6,623
Options Risk	, -	9,454	6,804	544
Total			127,778	10,222

Note:

^{1.} As at 31 December 2020 and 31 December 2019, RHB Investment Bank Group and RHB Investment Bank did not have any exposures under Commodity or Inventory Risk.

^{2.} For the Equity Position risk, the position is computed based on net long and net short position.

8.0 EQUITY EXPOSURES IN THE BANKING BOOK

Equity risk is the risk of decline in the net realisable value of equity exposures in the banking book. These include:

- Investment in securities (listed and unlisted equity holdings, whether direct/indirect, and includes private equity); and
- Investment in associate companies and joint ventures.

RHB Investment Bank Group holds positions as a result of debt equity conversions and for socio-economic and non-socio-economic purposes, which are deemed as non-trading instruments.

Holding of publicly traded equity investments comprise quoted shares which are traded actively in the stock exchange. All publicly traded equity exposures and unquoted investments are stated at fair value.

The Group Impairment Guidelines provides the guidance of debt equity conversions and management of such exposures to ensure that these exposures are effectively managed and accounted for its books.

For regulatory capital purpose, RHB Investment Bank Group adopts the Standardised Approach to calculate the risk-weighted exposures. The risk-weighted assets of equity investments of RHB Investment Bank Group as at 31 December 2020 and 31 December 2019 are shown in the tables below:

Table 18: Equity Exposures in the Banking Book

RHB Investment Bank Group	Gross Credit Exposures		Risk-Weighted Assets	
Equity Type	2020	2019	2020	2019
	RM'000	RM'000	RM'000	RM'000
Publicly traded				
Investment in unit trust funds	82,573	83,590	82,573	83,590
Holdings of equity investments	1,867	2,037	1,867	2,037
Privately held				
For socio economic purposes	40,823	38,653	43,758	41,614
For non socio economic purpose	533,726	493,033	800,589	739,550
Total	658,989	617,313	928,787	866,791

	2020 RM'000	2019 RM'000
Cumulative Realised Gains/ (Loss) from Sale and Liquidations	-	4,520
Total Net Unrealised Gains/ (Loss)	150,305	97,143

9.0 LIQUIDITY RISK

Liquidity risk is the risk of the Group being unable to maintain sufficient liquidity to meet its financial commitments and obligations when they fall due and transact at a reasonable cost. Liquidity risk also arises from the inability to manage unplanned decreases or changes in funding sources.

There are two types of liquidity risk, namely funding liquidity and market liquidity risk. Funding liquidity risk is the risk that the Group is unable to meet efficiently both expected and unexpected current and future cash flow and collateral needs without affecting either daily operations or the financial condition of the Group. Market liquidity risk is the risk that the Group cannot easily offset or eliminate a position at the market price because of inadequate market depth or market disruption.

The primary role of a bank in terms of financial intermediation is the transformation of short-term deposits into long-term financing. By fulfilling the role of maturity transformation, banks are inherently susceptible to liquidity mismatches and consequently funding and market liquidity risk.

Through the Group's Liquidity Risk Policy, the Bank manages the funding and market liquidity risk to ensure that banking operations continue uninterrupted under normal and stressed conditions. The key objective that underpins the Group's Liquidity Risk Policy includes maintaining financial market confidence at all times, protecting key stakeholders' interests and meeting regulatory liquidity requirements.

The Group ALCO supports the board committees by performing the critical role in the management of liquidity risk, and is responsible for establishing strategies that assist in controlling and reducing any potential exposure to liquidity risk. The Group ALCO meets regularly and is the forum where strategic and tactical decisions are made for the management of liquidity risk and RHB Investment Bank Group's balance sheet profile. Global and domestic economic data, information and events are deliberated at the Group ALCO meetings which enables RHB Investment Bank Group to determine its actions and reactions in the capital markets. The Group ALCO is also the governance body which sets interest rates for liabilities products as well as reference rates for financing products and services. Group ALCO is supported by Group Asset and Liability Management (Group ALM) at the working level. Group ALM monitors liquidity risk limits/Management Action Triggers (MATs) and reports to Group ALCO the liquidity risk profile on monthly basis.

The liquidity management process involves establishing liquidity management policies and limits, regular monitoring against liquidity risk limits, regular stress testing, and establishing contingency funding plans. These processes are subject to regular reviews to ensure that they remain relevant in the context of prevailing market conditions. Some of the key liquidity risk management tools are top depositors' mixture, funding source mixture, maturity profile of funding sources, and contingency funding lines.

RHB Investment Bank Group has adopted the BNM's liquidity standards on LCR, to ensure maintenance of adequate stock of unencumbered high-quality liquid assets to survive the liquidity needs for 30 calendar days under liquidity stress condition. RHB Investment Bank Group also adopted the NSFR to ensure maintenance of sufficient stable funding sources over a time horizon of up to one year. While BNM has relaxed the minimum requirement of LCR to below 100% and NSFR at 80%, the LCR and NSFR at RHB Banking Group level have been maintained at above 100%.

The Group's Liquidity Incident Management Procedure establishes guidelines for managing liquidity crisis, identifying early warning signs of a possible liquidity event and the need for heightened liquidity risk monitoring and reduced liquidity risk exposure. In addition, it also identifies the individuals responsible for formulating and executing RHB Investment Bank Group's response to a liquidity event. The Group's Liquidity Incident Management Procedure also covers the entire Group's operations including foreign branch operations.

10.0 INTEREST RATE RISK IN THE BANKING BOOK

Interest rate risk in the banking book refers to the risk of the Group's earnings and economic value of equity due to the adverse movements in interest rate. The risk may arise from the mismatches in the timing of repricing of assets and liabilities from both on and off-balance sheet positions in the banking book, changes in slope and shape of the yield curve, basis risk and optionality risk.

Interest rate risk in the banking book comprises:

- Re-pricing risk (mismatch risk)
- Arises from timing differences in the maturity (for fixed-rate) and re-pricing (for floating-rate) of bank assets, liabilities, and off-balance sheet positions.
 While such re-pricing mismatches are fundamental to the business of banking, they can expose a bank's income and underlying economic value to unanticipated fluctuations as interest rates vary;
- Basis risk
- Arises from imperfect correlation in the adjustment of the rates earned and paid on different instruments with otherwise similar re-pricing characteristics.
 When interest rates change, these differences can give rise to unexpected changes in the cash flows and earnings spread between assets, liabilities and off-balance sheet instruments of similar maturities or re-pricing frequencies;
- · Yield curve risk
- Arises when unanticipated shifts of the yield curve have adverse effects on the Group's income or underlying economic value; and
- Embedded optionality
- Arises primarily from options that are embedded in many banking book positions (e.g. some fixed rate mortgage/home financing products give borrowers/customers the option to prepay the loan/financing early without penalty, call deposit, where customers have the option of withdrawing the deposit funds at any time).

Earnings-at-Risk (EaR) and Economic Value of Equity (EVE) are used to assess interest rate risk in the banking book. They are computed based on the repricing gap profile of the banking book using BNM's standard template. Assets and liabilities are bucketed based on their remaining tenure to maturity or next re-price dates. The measurement of EaR and EVE is conducted on a monthly basis.

The Group ALCO supports the board risk committees in establishing policies, strategies and limits for the management of balance sheet risk exposure. The Group ALM within Group Risk Management supports the Group ALCO in the monthly monitoring and reporting of the interest rate risk profile of the banking book. The primary objective in managing balance sheet risk is to manage the net interest income and economic value of equity, as well as to ensure that interest rate risk exposures in the banking book are maintained within defined risk tolerances.

In addition, the Group ALM Policy is established to provide the governance of interest rate risk in the banking book. Interest rate sensitivity triggers are applied on earnings for the respective profit centres within RHB Investment Bank Group. RHB Investment Bank Group regularly considers the economics and necessity of increasing or reducing its interest rate risk hedges.

In line with the Group ALM Policy to achieve a balance between profitability from banking activities and minimising risk to earnings and capital from changes in interest rates, interest rate risk to earnings is controlled using Risk Appetite, MATs and identified escalation procedures.

Stress testing is also performed regularly to determine the adequacy of capital in meeting the impact of extreme interest rate movements on the balance sheet. Such tests are also performed to provide early warnings of potential extreme losses, facilitating proactive management of interest rate risk in the banking book in an environment of rapid financial market changes.

The impact of changes in interest rates to net earnings and economic value as at 31 December 2020 and 31 December 2019 are shown in the following tables:

Table 19a: Interest Rate Risk in the Banking Book as at 31 December 2020

	Impact on Position as at Reporting Period (100 basis points) Parallel Shift				
RHB Investment Bank Group	Increase/(Decli	ne) in Earnings	Increase/(Decline) in Economic Valu		
	Impact based on Impact based on		Impact based on	Impact based on	
Currency	+100 basis points	-100 basis points	+100 basis points	-100 basis points	
	RM'000	RM'000	RM'000	RM'000	
MYR - Malaysian Ringgit	(12,463)	12,463	(42,715)	42,715	
USD - US Dollar	(3,144)	3,144	128	(128)	
Others ¹	500	(500)	(4,531)	4,531	
Total	(15,107)	15,107	(47,118)	47,118	

Table 19b: Interest Rate Risk in the Banking Book as at 31 December 2019

	Impact on Position as at Reporting Period (100 basis points) Parallel Shift				
RHB Investment Bank Group	Increase/(Decli	ne) in Earnings	Increase/(Decline) in Economic Val		
	Impact based on Impact based on		Impact based on	Impact based on	
Currency	+100 basis points	-100 basis points	+100 basis points	-100 basis points	
	RM'000	RM'000	RM'000	RM'000	
MYR - Malaysian Ringgit	(10,815)	10,815	(45,446)	45,446	
USD - US Dollar	(5,185)	5,185	147	(147)	
Others ¹	(2,130)	2,130	(6,391)	6,391	
Total	(18,130)	18,130	(51,690)	51,690	

Note:

The impact to net earnings above represents financial assets and liabilities that have been prepared on the following basis:

- Interest rate sensitive assets and liabilities with residual maturity or re-pricing tenure of up to one year that is not captured in the trading portfolio are slotted into time bands based on the maturity or re-pricing tenure, whichever is earlier.
- A set of risk weights with its respective time band is used to project the applicable basis point interest rate change impact.
- For assets and liabilities with non-fix maturity, e.g., current and savings accounts, certain assumptions are made to reflect the actual sensitivity behavior of interest rate bearing items.

Economic value is characterised by the impact of interest rates changes on the value of all net cash flows, i.e., the effect on the economic value of RHB Investment Bank Group's assets, liabilities and off-balance sheet positions. This provides a more comprehensive view of the potential long-term effects of changes in interest rates than is offered by the earnings perspective. The scenarios used are based on the assumption that all key variables for all maturities move at the same time and by the same magnitude and do not incorporate actions that would be otherwise taken by the business units and risk management to mitigate the effect of this movement in key variables.

^{1.} Inclusive of GBP, EUR, SGD, etc

^{2.} The earnings and economic values were computed based on the standardised approach adopted by BNM.

11.0 OPERATIONAL RISK

Operational risk is the risk of loss resulting from inadequate or failed internal processes, people, systems and/or external events, which also includes IT, legal and Shariah non-compliance risk but excludes strategic and reputational risk. Operational risk is inherent in the Group's operations and can never be eliminated entirely. The impact can be in the form of actual financial loss as well as non-financial loss such as loss of reputation, non-compliance and unsatisfactory service level to customers.

One of RHB Investment Bank Group's primary safeguards against operational risk is the existence of a sound internal control system, based on the principle of dual control checks and balances, segregation of duties, independent checks and verification processes, and a segmented system access control and authorisation process. These controls are documented through a set of policies and procedures at the respective business and operation level.

The Group's Operational Risk Management Framework comprises a wide range of activities and elements, broadly classified into:

- Analysis and Enhancement
- The Group has implemented a Basel II compliant operational risk management system to support its workflow and analytical capabilities.
- Education and Awareness
- The Group undertakes change management activities to improve risk management knowledge, culture and practices of the Group personnel. This is aligned with the principle and requirement that the front-line business and support units of the Group, are by nature of their direct involvement in interfacing with customers and in operating the business, responsible for managing operational risk and acting as the first line of defence.
- Monitoring and Intervention
- This is where the principal head office risk control units, including the risk management function, compliance function and the internal audit function, actively manage operational non-compliances and incidences as a second and third line of defence respectively. The second line of defence also monitors and oversees the recovery actions, including business continuity measures in cases of incidents causing disruption to business activities as proposed and undertaken by First Line of Defense.

Operational Risk Management Function and Organisation

The Group Operational Risk Management within Group Risk Management has functional responsibility for the development of operational risk framework, policy and methodologies, and providing guidance and information to the business units on operational risk areas. Its responsibility also includes generating a broader understanding and awareness of operational risk issues at all levels in the Group. It also ensures that operational risks from new products, processes and systems are adequately managed and mitigated.

The respective business and support units are primarily responsible for managing operational risk on a day-to-day basis.

Regular operational risk reporting is made to the senior management, respective committees and the Board that includes various operational risk information such as risk analysis, risk mitigation action plans, risk tools outcomes, risk appetite breaches, significant operational risk events and control failures, and lessons learnt. In addition, key operational risk incidents are reported to senior management daily. Such reporting enables senior management to be informed and deliberate on the identified operational lapses, promptness of corrective actions, and to ensure appropriate risk mitigation decision making and action plans are performed.

Operational Risk Management Processes and Tools

RHB Investment Bank Group applies a defined operational risk management process in managing operational risk to enable an institutional and transparent operational risk management practice. The five (5) processes are as follows:

- 1. Establish the context;
- 2. Risk identification;
- 3. Risk analysis;
- 4. Risk mitigating; and
- 5. Risk monitoring.

RHB Investment Bank Group uses relevant operational risk tools and methodologies to support and ensure an effective operational risk management process. The following tools are being used:

Risk and Control Self-Assessment (RCSA)

RCSA is a methodology to build risk profile for each business and support unit. RCSA sets out a structured process for the identification and assessment of inherent operational risk, the effectiveness of the control environment, and the adequacy of the risk mitigation in place. The RCSA process is facilitated by the business and support units themselves jointly with personnel from Group Operational Risk Management.

Key Risk Indicators (KRI)

KRI is a measurable indicator utilised to track and monitor key operational risk exposures. KRI serves as an early warning signal; once a risk indicator exceeds the predefined threshold, a warning message is sent to a predefined list of users. Business and support units are required to monitor their risk exposures via KRIs and are required to develop specific and concrete plans to address those where indicators are unfavourable. KRIs are embedded into critical processes to provide early warning signals of increasing risk and/or control failures by flagging up frequencies of events as a mechanism for continuous risk assessment and monitoring.

Key Control Testing (KCT)

KCT is a methodology to assist business/functional units in performing assessments periodically to determine the effectiveness of key controls by evaluating whether the control procedures/activities are adequately designed to achieve the goals of the function and control objectives; and testing whether the key controls are operating as intended in actual practice. Effective KCT can lead to early detection of control weakness and deficiencies which will assist the senior management and business/functional units to quickly focus on control weakness and take concentrated efforts where they are most needed.

• Incident Management and Loss Data Collection (IMLDC)

IMLDC provides structured process for the reporting and management of operational risk incidents that have occurred, from the point of discovery until resolution. Business and functional units are required to report and manage all operational risk incidences and losses within defined timeline with further analysis of root cause to avoid further recurrence. Information obtained from such analysis could also be used to review the effectiveness of the RCSA and KRIs.

Scenario Analysis

Scenario Analysis is used to identify plausible risk scenario that could materialise for assessment. A plausible risk scenario is a possible event resulting in unexpected and extreme losses which may arise when considering a sequence of control failures or individually significant events. Business/functional units are required to assess the potential outcomes related to a variety of operational risks failure, evaluate the vulnerabilities of the Group to the manifestation of plausible risk scenario, and put in appropriate risk mitigation plans to safeguard the Group's safety and soundness.

Risk Mitigation and Controls

Risk mitigation strategies are used to minimise risk to an acceptable level and aim to decrease the likelihood of an undesirable event and the impact on the business, should it occur. The control tools and techniques, amongst others, are as follows:

Strengthening internal controls

Internal controls are designed to commensurate operational risk exposures faced by the Group. It is mainly categorised into five components, namely:

- a. Control environment management oversight and risk culture, which sets the tone and serves as a foundation for all other components;
- Risk assessment analyses identified risks to achieve objectives and ensure risks are well managed:
- Control activities policies and procedures implemented manually and/or system-based to
 ensure management's directives are executed effectively and efficiently;
- d. Information and communication relevant operational risk information are captured and communicated accordingly for decision making. Such information must be effective for utilisation, delivered timely, confidentiality is preserved, conform integrity needs, comply with relevant law/regulations, sufficient availability and reliable; and
- Monitoring ongoing assessment and correcting deficiencies of internal control to assure it is operating as intended.

Business Continuity Management

To mitigate the impact of unforeseen operational risk events, RHB Investment Bank Group has ongoing and actively managed Business Continuity Management (BCM) programme for its major critical business operations and activities at the Head Office, data centre, and branches' locations. The BCM programme is subject to regular testing to ensure efficacy, reliability and functionality, and come under the responsibility of the Group Business Continuity Management Department.

The Board of Directors has an oversight function through the Board Risk Commitee and Group Capital and Risk Commitee (GCRC). The Group Business Continuity Committee, which reports to the GCRC, is the committee that oversees the Group's business continuity framework, policies, budget and plans.

Outsourcing

Due to the need to outsource for cost and operational efficiency, policy and guidelines are put in place to ensure that the risks arising from outsourcing activities are adequately identified, assessed and managed prior to entering into any new arrangements and on an on-going basis.

• Insurance Management

RHB Investment Bank Group considers risk transfer by means of insurance to mitigate operational risk. RHB Investment Bank Group has a programme of insurance designed to reduce its exposure to liability and to protect its assets. RHB Investment Bank Group purchases insurance from leading insurers in the market covering fraud, theft, property and casualty, business disruption, liability and other risks for which it may be held responsible. These are provided by third-party insurers and will financially mitigate the economic consequences of risks.

Technology Risk

Technology Risk refers to the business risk associated with the use, ownership, operation, involvement, influence and adoption of IT within an enterprise.

RHB Investment Bank Group recognises the risk arising from the advancement and reliance upon information technology to support business operations through the deployment of advance technology and online systems to provide customers with convenient and reliable products and services. The Group's Technology Risk Management Framework ensures that a governance structure is in place for the identification, assessment and management of technology risks within existing IT operations as well as prior to deployment of applications and systems for internal as well as external customers.

Cyber Risk

Cyber Risk refers to threats or vulnerabilities emanating from the connectivity of internal technology infrastructure to the Internet.

This is an inherent risk associated to the industry moving towards the Internet as a channel for the delivery of banking services. The Group recognises the risks associated to cyber and as part of the mitigation shall continuously identify suitable security devices to be deployed and ensure sufficient resources with the right skill sets were allocated to manage this risk. The Group also subscribed to the various threat intelligence providers to obtain the latest cyber landscape information that will used for the risk mitigation. To further provide assurance that the Internet facing application systems are secured, the Group engaged reputable IT security service providers to perform periodic vulnerability assessment/penetration testing where weaknesses detected shall be duly resolved with attestation from external consultants.

New Product and Services Approval Process

The Group has established a Policy on Product Development and Approval and Guidelines on Introduction of New/Variation of Products & Services Lifecycle which governs the risk management of new products, services, or significant changes thereto. The responsible units have a duty to assess the operational risk for new product launches and/or significant changes in product features or related processes and working systems, as well as to ensure that operational risk is at an acceptable level at all times.

Legal Risk

Legal risk is part of operational risk. It can arise from unenforceable, unfavourable, defective or unintended contracts; lawsuits or claims; developments in laws and regulations, or non-compliance with applicable laws and regulations. Business units work together with RHB Investment Bank Group's legal counsel and external legal counsel to ensure that legal risk is effectively managed.

Capital Treatment for Operational Risk

RHB Investment Bank Group adopts the Basic Indicator Approach for the calculation of regulatory operational risk capital requirements. The operational risk-weighted assets and the corresponding capital requirements for RHB Investment Bank Group and RHB Investment Bank as at 31 December 2020 and 31 December 2019, are shown below:

Table 20: Operational Risk-Weighted Assets and Minimum Capital Requirements

	RHB Investment	Bank Group	RHB Investment Bank	
Operational Risk	2020	2019	2020	2019
	RM'000	RM'000	RM'000	RM'000
Risk-Weighted Assets	1,580,409	1,493,492	858,966	784,006
Minimum Capital Requirements	126,433	119,479	68,717	62,720

12.0 COUNTRY CROSS-BORDER RISK

Country cross-border risk is the risk that RHB Investment Bank Group will be unable to obtain payment from customers or third-parties on their contractual obligations as a result of certain actions taken by foreign governments.

Cross-border assets comprise loans/financing and advances, interest bearing deposits/placements with other banks, trade and other bills, acceptances, derivatives, certificates of deposit and other negotiable instruments, investment securities and other formal commitments where the counterparty is resident in a country other than where the assets are recorded. Cross-border assets also include exposures to local residents denominated in currencies other than the local currency.

RHB Investment Bank Group is guided by the Group Guidance on Cross-Border Business, particularly on ethics in business practices, key success factors in managing such business, and the internal control measures which are essential to provide adequate protection to its customers as well as RHB Investment Bank Group's interests, thus reducing the risks associated with the cross-border business activities. In addition, the Group is also guided by the Country Risk limit, to manage the credit concentration risk arising from changes in the country's business environment where the Group has exposure in.

13.0 REPUTATIONAL RISK

Reputational risk is defined as the risk that negative publicity regarding the conduct of RHB Investment Bank Group or any of the entities within the Group, and its business practices or associations, whether true or not, will adversely affect its revenues, operations or customer base, or require costly litigation or other defensive measures. It also undermines public confidence in the Group, affecting the share price.

Reputational risk in the Group is managed and controlled through codes of conduct, governance practices and risk management practices, policies, procedures and training. The Group has developed and implemented a reputational risk management policy. The key elements in the management of reputational risk include:

- Practice good corporate governance and culture of integrity to promote execution and achievement of corporate strategies and business objective.
- Manage reputational risk within a very low risk appetite with zero tolerance level reporting approach for incident that affects the Group's reputation.
- Adopt sound risk management practices that include the practice of building "reputation capital" and earning the goodwill of key stakeholder.
- Maintain proper mechanisms to monitor and escalate material lapses/breaches of internal and regulatory policies/guidelines that may place the Group's reputation at
- Maintain proper channels of communication in dealing with internal and external stakeholders.

For RHB Investment Bank Group's overseas operations, it is the responsibility of the Country Heads to promote awareness and application of RHB Investment Bank Group's policy and procedures regarding reputational risk, in all dealings with customers, potential investors and host regulators.

14.0 FORWARD LOOKING STATEMENTS

This document could or may contain forward looking statements that are based on current expectations as well as assumptions or anticipation of future events. These forward looking statements can be identified by the fact that they do not relate only to historical or current facts, and often use words such as anticipate, target, expect, estimate, intend, plan, believe, will, may, should, would, could or other words of similar expressions.

Undue reliance should not be placed on any of such statements. By their nature, forward looking statements are subject to risks and uncertainty because they relate to future events and circumstances, including, but not limited to domestic and global economic and business conditions, the effects of continued volatility in the credit markets, market-related risks such as changes in interest rates and exchange rates, changes in regulation, and future business combinations or dispositions. As a result, RHB Investment Bank Group's actual future results may differ materially from the plans, goals, and the expectations contained in the forward looking statements.

RHB Investment Bank Group undertakes no obligation to revise or update any forward looking statements contained in this document, regardless of whether these statements are affected as a result of new information, future events or otherwise.

Table 21: Glossary of Terms

BCC Board Credit Committee

BCM Business Continuity Management

BNM Bank Negara Malaysia Board Board of Directors

CCB Capital Conservation Buffer
CCR Counterparty Credit Risk
CCyB Countercyclical Capital Buffer

CET Common Equity Tier
CRM Credit Risk Mitigation
EAD Exposure at Default
EaR Earnings-at-Risk

ECAIs External Credit Assessment Institutions

EUR Euro Dollar

EVE Economic Value of Equity

Fitch Fitch Ratings
GBP Pound Sterling

GCC Group Credit Committee GCG Group Credit Guidelines

GCPM Group Credit Procedures Manual
GCRC Group Capital and Risk Committee

Group ALCO
Group ALM
Group ALM
Group ALM
Group Asset and Liability Committee
Group ALM
Group Asset and Liability Management

IBRMC Investment Bank Risk Management Committee
ICAAP Internal Capital Adequacy Assessment Process
IMLDC Incident Management and Loss Data Collection
ISDA International Swaps and Derivatives Association

KCT Key Control Testing
KRI Key Risk Indicators
LCR Liquidity Coverage Ratio

MARC Malaysian Rating Corporation Berhad

MATs Management Action Triggers
MDBs Multilateral Development Banks

MFRS 9 Malaysian Financial Reporting Standards 9
MFRS 139 Malaysian Financial Reporting Standards 139

Moody's Investors Services

MYR Malaysian Ringgit

NSFR Net Stable Funding Ratio

OTC Over-the-Counter

R&I Rating and Investment Information, Inc

RAM Rating Agency Malaysia

RCSA Risk and Control Self-Assessment RM'000 Malaysian Ringgit in nearest thousand

RWA Risk-Weighted Assets SGD Singapore Dollar S&P Standard & Poor's

USD US Dollar VaR Value-at-Risk