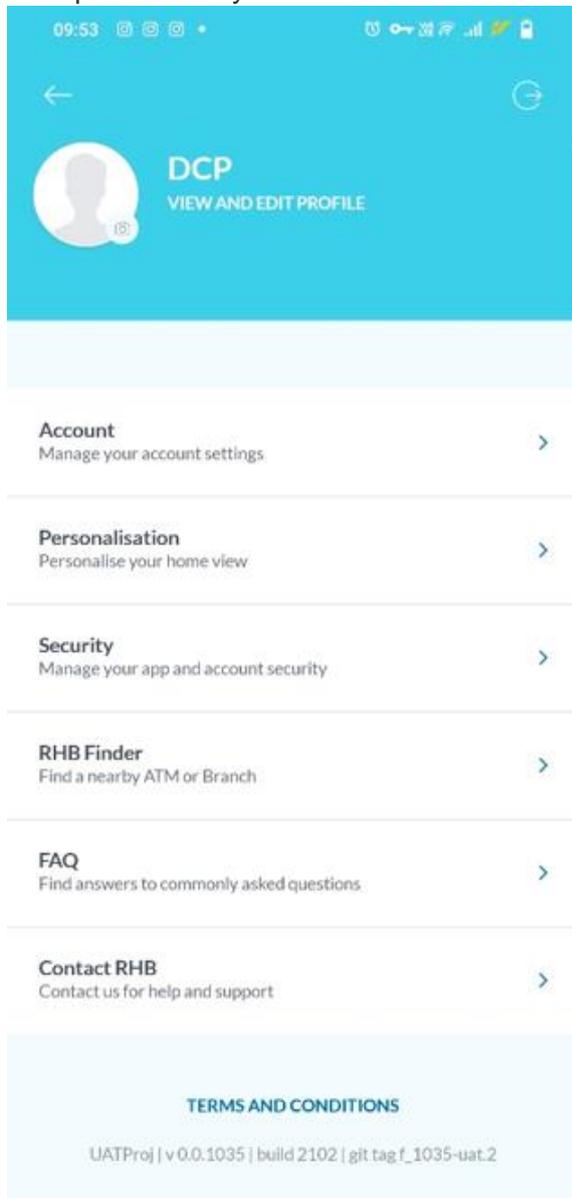# ANNOUNCEMENT:
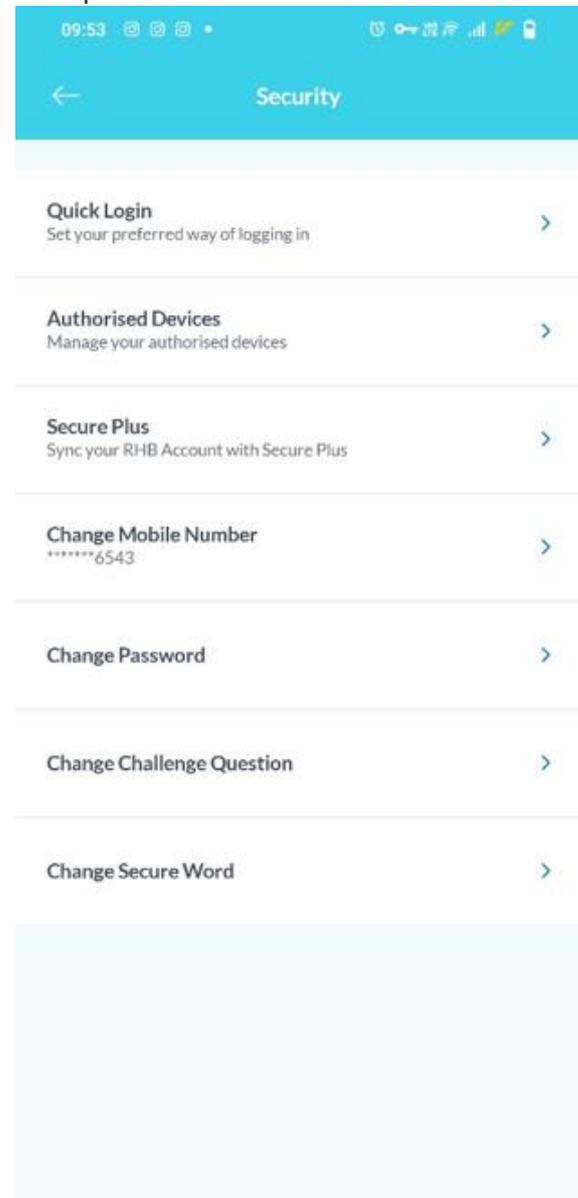## RHB Mobile Banking In App Push Services

Dear Valued Customers,

We noticed that you may have experienced challenges in getting our important notifications through in app push services. These notifications include credit card payment reminder, transaction authorization and successful transaction notification. We have addressed this issue but there are a few steps to be performed in order to have this service reinstated for you. Please follow the steps below to remove device and re-login to reinstate in app push services.
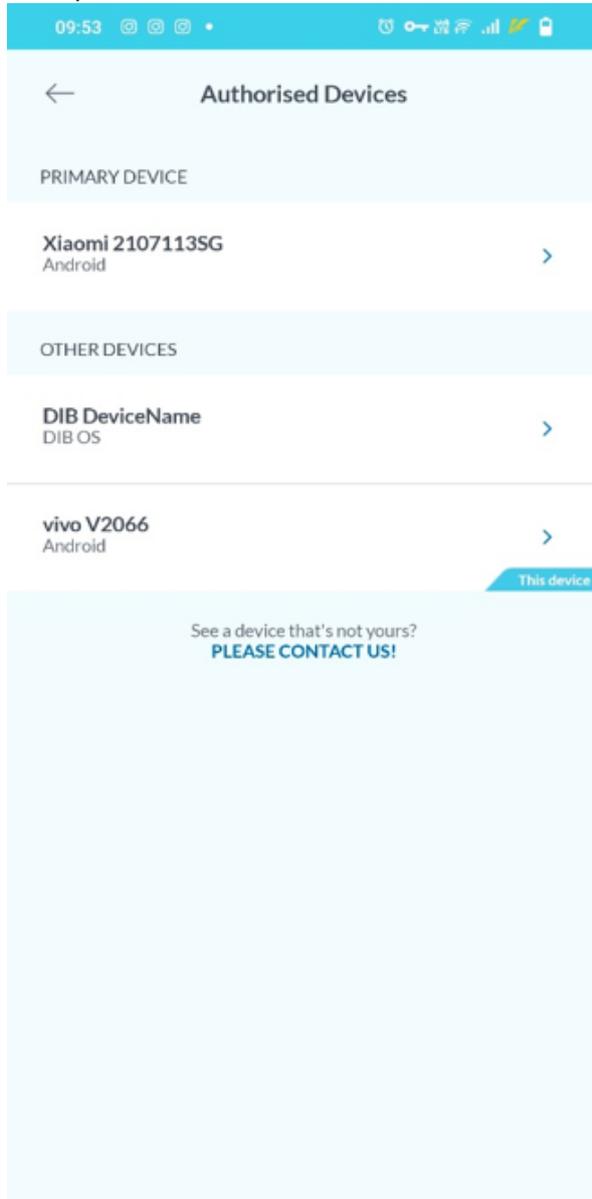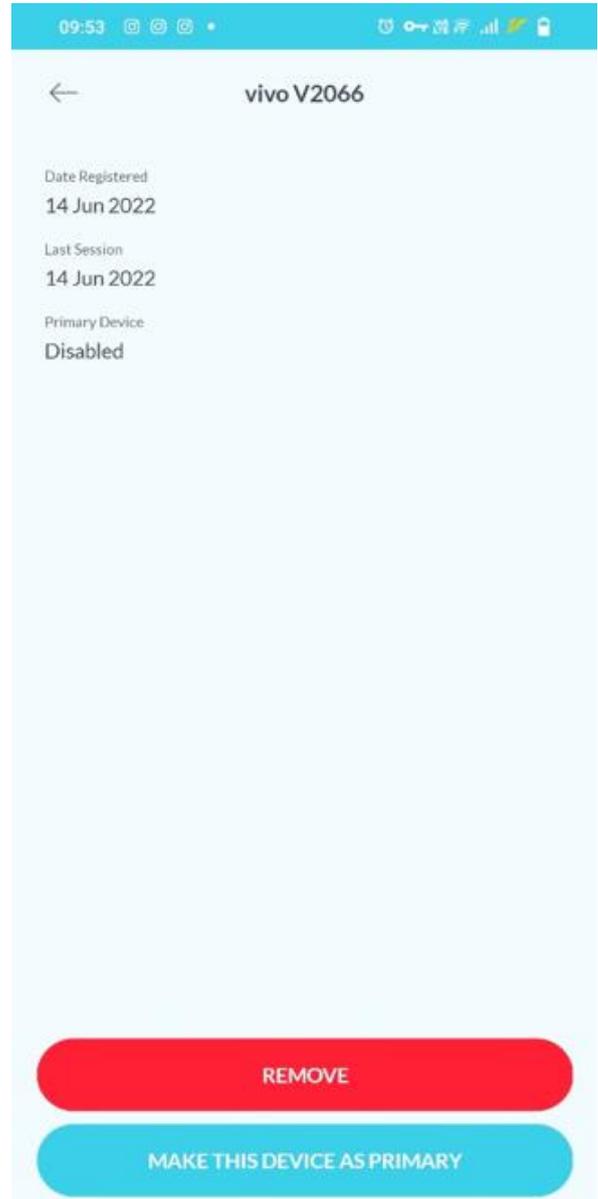
◆ **Remove Device Steps**

1. Tap on Security
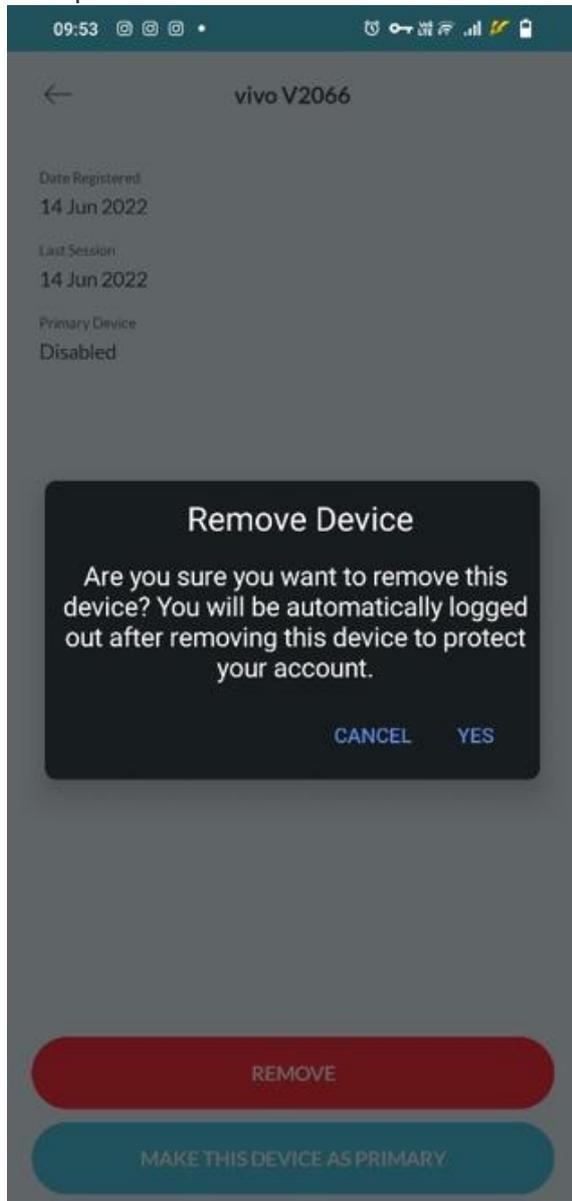

2. Tap on Authorised Devices

3. Tap on "This Device"

Authorised Devices

PRIMARY DEVICE

Xiaomi 2107113SG
Android

OTHER DEVICES

DIB DeviceName
DIB OS

vivo V2066
Android

This device

See a device that's not yours?
PLEASE CONTACT US!

4. Select "Remove" to remove current device

vivo V2066

Date Registered
14 Jun 2022

Last Session
14 Jun 2022

Primary Device
Disabled

REMOVE
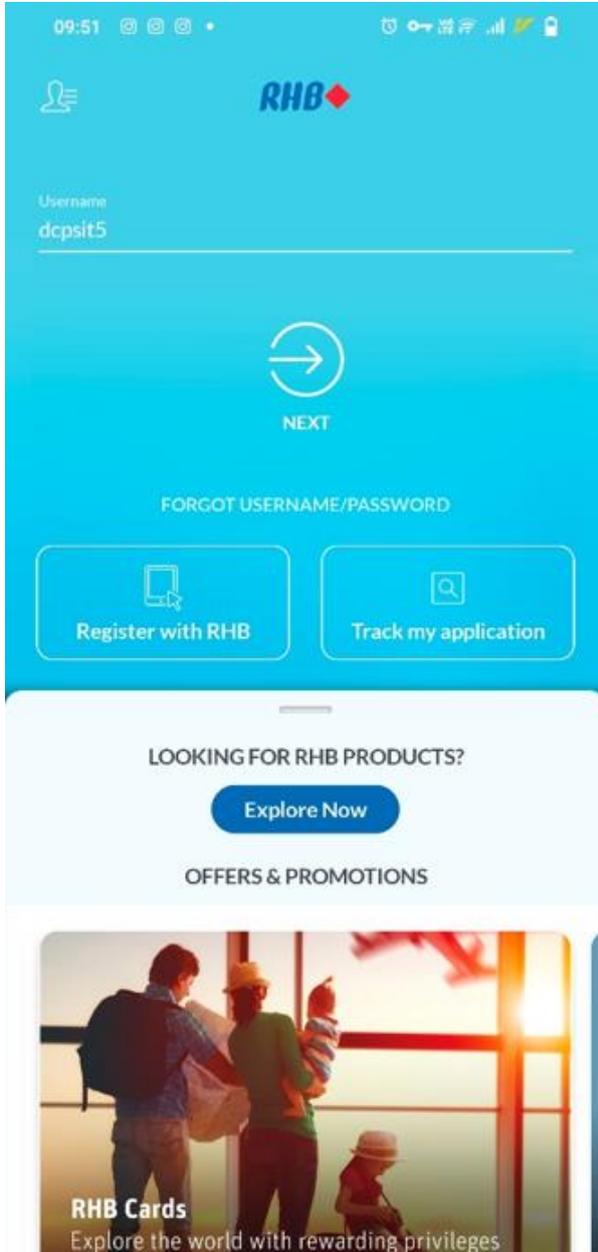
MAKE THIS DEVICE AS PRIMARY
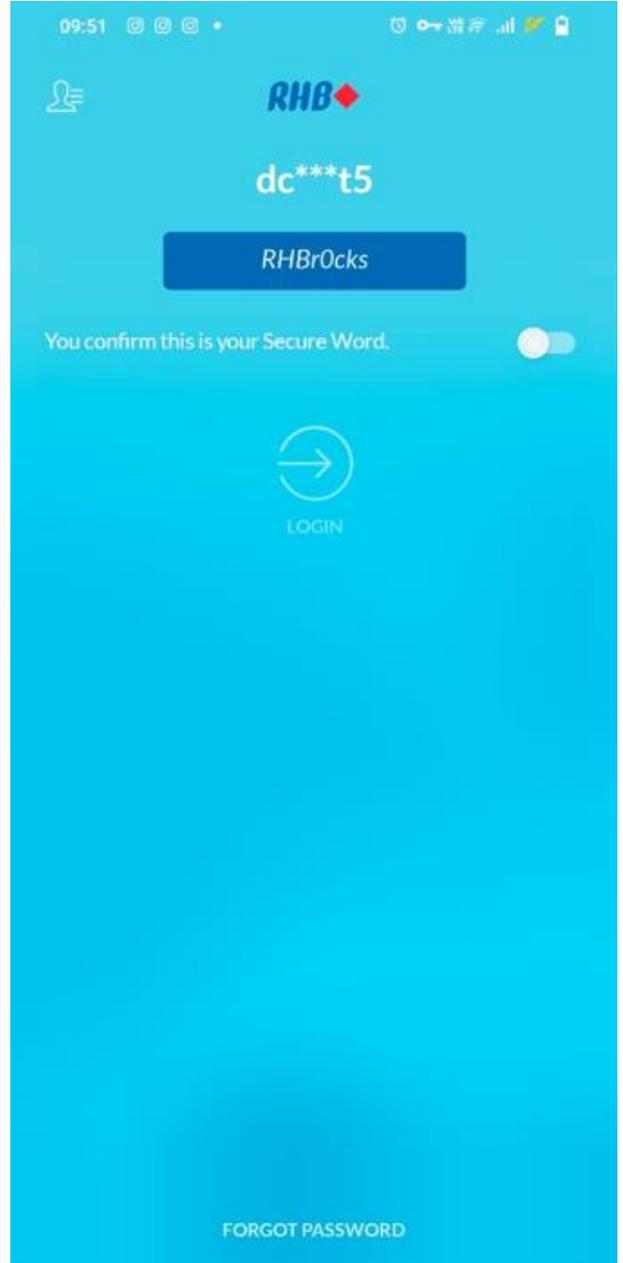
5. Tap on "Yes" to remove device

◆ **Re-Login Steps**

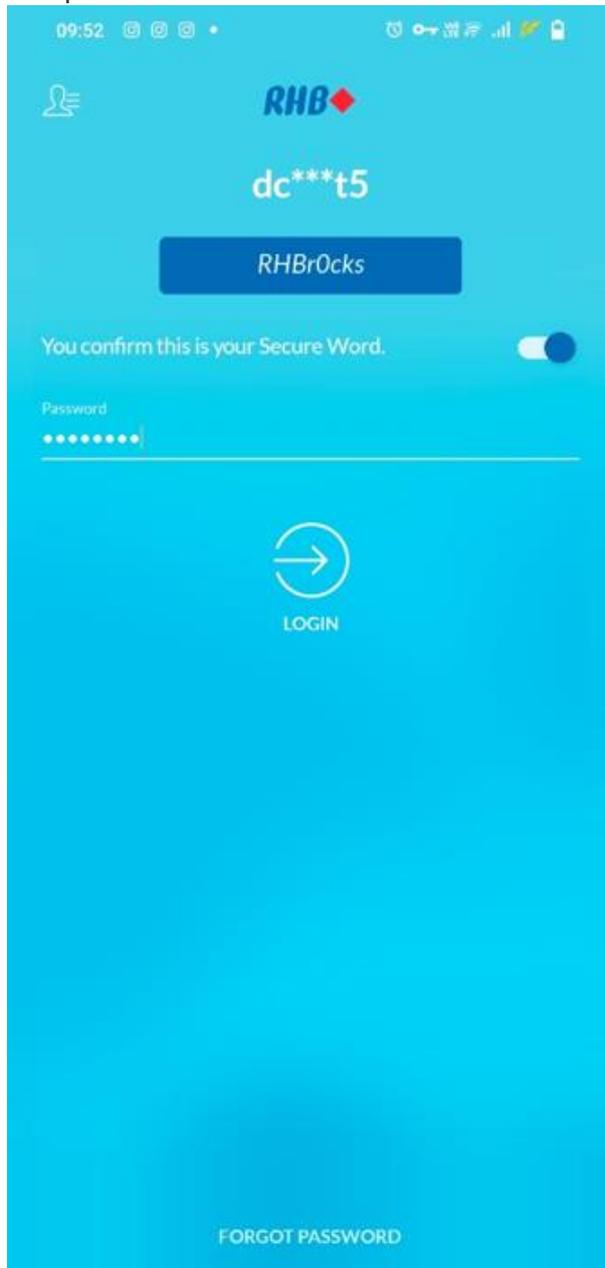1. Open RHB Mobile Banking App
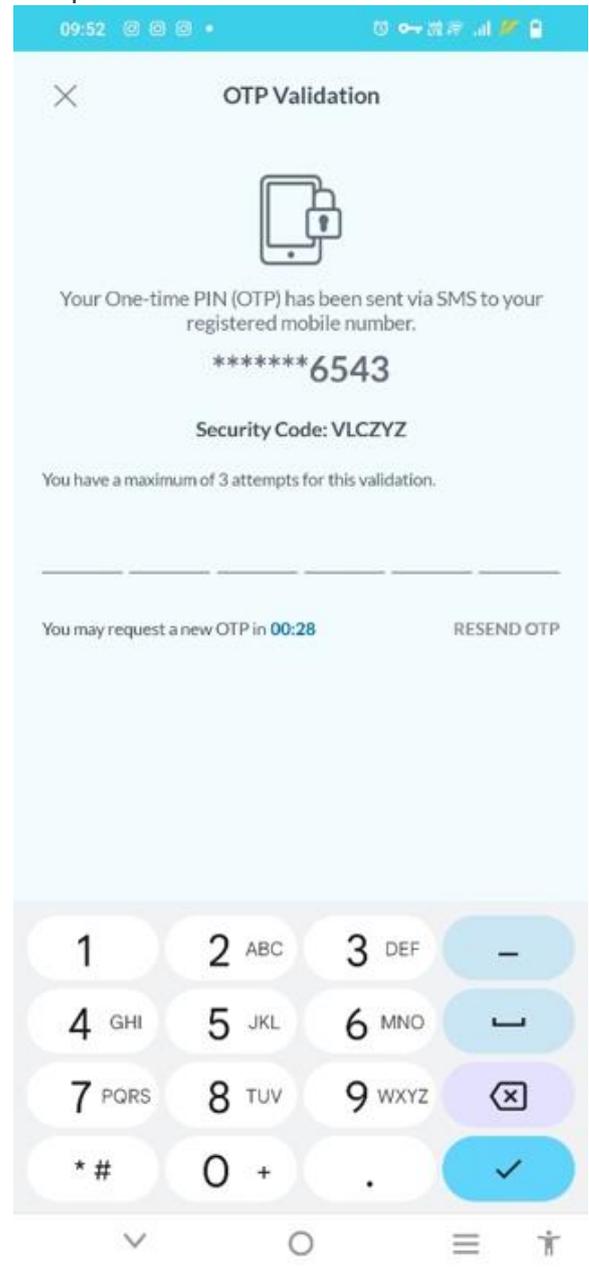

2. Confirm Secure Word

3. Input Password

4. Input OTP

Never miss another important notification anymore! Thank you.