



## **Announcement:**

## **New Current Account Statement Format**

19 April 2023

Dear Valued Customers,

As part of our ongoing efforts to strengthen our customer data security, all current account statements delivered via mail or email will be migrated into a new format, effective April 2023. This migration will include e-statements downloaded from RHB Online Banking. There will now be an enhanced encryption password format for all current account statements delivered via email. As we migrate your statements to the new format, you may experience a slight delay in the delivery of your current account statement for April 2023.

For more information - visit https://www.rhbgroup.com/others/faq/index.html

Thank you.