



NOTICE: Scheduled Nationwide System Maintenance Exercise

6 July 2023

Dear Valued Customers,

Please be informed that RHB Bank Berhad and RHB Islamic Bank Berhad will undertake scheduled nationwide system maintenance exercises as follows:

No.	Date	Downtime
1.	16 July 2023 (Sunday)	12 midnight – 9:00 am
2.	19 July 2023 (Wednesday)	12 midnight – 9:00 am

The following services will not be available during these periods:

- ◆ RHB Internet Banking and RHB Mobile Banking
- ◆ Transactions at ATMs, Cash and Cheque Deposit Machines, and PayNet Shared ATM Network
- ◆ VISA, MasterCard & MyDebit transactions
- ◆ Merchant Acquiring
- ◆ RHB Reflex
- ◆ Currency Exchange (BDC)
- ◆ RHB Phone Banking Self Service

We apologise for any inconvenience caused.

For enquiries, please contact our Customer Contact Centre at **03 – 9206 8118**.

Thank you.



NOTIS: Penyelenggaraan Sistem Perbankan

6 July 2023

Pelanggan yang Dihargai,

Kami ingin memaklumkan bahawa RHB Bank Berhad dan RHB Islamic Bank Berhad akan menjalankan penyelenggaraan sistem perbankan berjadual di seluruh negara seperti berikut:

No.	Date	Downtime
1.	16 Julai 2023 (Ahad)	12 tengah malam – 9:00 pagi
2.	19 Julai 2023 (Rabu)	12 tengah malam – 9:00 pagi

Di bawah adalah antara perkhidmatan yang akan tergendala sepanjang tempoh penyelenggaraan:

- ◆ Perbankan Internet dan Aplikasi Perbankan Mudah Alih RHB
- ◆ Transaksi di Mesin Juruwang Automatik (ATM), Mesin Deposit Tunai dan Rangkaian ATM Bersama PayNet
- ◆ Urusan VISA, MasterCard & MyDebit
- ◆ Pengambilalihan Saudagar
- ◆ RHB Reflex
- ◆ Urusan Pertukaran Mata Wang Asing (BDC)
- ◆ Perbankan sendiri Telefon RHB

Kami memohon maaf atas segala kesulitan yang mungkin dialami.

Untuk sebarang pertanyaan, sila hubungi Pusat Khidmat Pelanggan kami di talian **03 – 9206 8118**.

Terima Kasih.
