



## NOTICE:

### Scheduled System Maintenance Activity – Downtime for RHB Banking Services

4 April 2024

Dear Valued Customers,

In our efforts to continuously enhance our services, RHB Bank Berhad and RHB Islamic Bank Berhad will undertake a scheduled nationwide system maintenance exercise as follows:

Date	Downtime	Duration
21 April 2024 (Sunday)	12:00am to 9:00am	9 hours

The following services will not be available during these periods:

1. RHB Online Banking and RHB Mobile Banking Application
2. ATM, Cash and Cheque Deposit Machines transactions
3. VISA, MasterCard & MyDebit transactions
4. Payment acceptance via RHB merchants POS
5. Currency Exchange (BDC)
6. RHB Reflex
7. Financial Process Exchange (FPX) (B2C and B2B)
8. Interbank GIRO (IBG)
9. MyRPP
  - i. DuitNow Outward and Inward
  - ii. Credit transfer Outward and Inward
  - iii. QR payment acquirer and issuer

We apologise for any inconvenience caused.

For enquiries, please contact our Customer Contact Centre at **03 – 9206 8118**

Thank you.

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