



FOR IMMEDIATE RELEASE
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RHB CONTINUES TO PROVIDE PAYMENT ASSISTANCE TO CUSTOMERS

KUALA LUMPUR: RHB Banking Group (“RHB” or the “Bank”) continues to provide Payment Assistance to assist its customers who are facing financial difficulties in paying their monthly instalments for their loan or financing facility.

“RHB has extended payment assistance to approximately 59,000 of our individual and SME customers with total loan and financing facilities amounting to more than RM10 billion. We have made available varying payment assistance options to cater to the different needs of our customers. In order to ensure fast turnaround time in approving repayment assistance requests, we have also put in place an auto approval mechanism to cater to eligible customers who have submitted applications. We will continue to assist our customers who are facing difficulty in paying their monthly instalments and this repayment assistance will be made available all the way until June 2021. As such, we urge all our customers who require payment assistance to contact us immediately,” said Dato’ Khairussaleh Ramli, Group Managing Director, RHB Banking Group.

RHB’s Loan and Financing Payment Assistance program is applicable for both individual and Small and Medium Enterprises (“SMEs”). Among the Payment Assistance options available for its customers, upon submission of appropriate documentary evidence, include:

- Payment deferment for customers who have lost their jobs or income, in which the Bank will provide 3 months’ payment deferment.
- Reduction of instalment payment for customers who have suffered a reduction in salary or income, in which the Bank will provide reduction in instalment payment, for a period of at least 6 months.
- Other forms of assistance available include payment of interest or profit only and lengthening of loan or financing tenor.

“Approval rate for repayment assistance applications is almost at 100%. Those that have not been approved are largely due to documents that are still pending, but we are simplifying this as much as possible,” added Dato Khairussaleh.

RHB customers may contact the numbers below for further assistance:

Individual customers:

- Mortgage (Residential & Commercial Property) and ASB Financing: 03-2610 6000
- Personal Financing and Hire Purchase: 03-2776 3111

SME customers:

- 03-9280 6270 / 6416 / 6391

RHB customers may also visit www.rhbgroup.com for more information, or find updates on RHB Group's official Facebook and Twitter pages.

Issued on behalf of RHB Bank Berhad by Group Corporate Communications Division. For more information, please contact Norazzah Sulaiman at 012-644 8321 / norazzah@rhbgroup.com or Cairil Irwan at 012-333 5007 / cairil@rhbgroup.com

About the RHB Banking Group

The RHB Banking Group, with RHB Bank Berhad as the holding company, is the fourth largest fully integrated financial services group in Malaysia. The Group's core businesses are structured into seven main business pillars, namely Group Retail Banking, Group Business & Transaction Banking, Group Wholesale Banking, RHB Singapore, Group Shariah Business, Group International Business and Group Insurance. Group Wholesale Banking comprises Corporate Banking, Investment Banking and Group Treasury & Global Markets. All the seven business pillars are offered through the Group's main subsidiaries – RHB Investment Bank Berhad, RHB Islamic Bank Berhad and RHB Insurance Berhad, while its asset management and unit trust businesses are undertaken by RHB Asset Management Sdn. Bhd. and RHB Islamic International Asset Management Berhad. The Group's regional presence now spans ten countries including Malaysia, Singapore, Indonesia, Thailand, Brunei, Cambodia, Hong Kong/China, Vietnam, Lao PDR and Myanmar.

For more information, please visit www.rhbgroup.com