

FOR IMMEDIATE RELEASE 8 NOV 2020

TEMPORARY CLOSURE OF RHB BANK AND RHB INSURANCE KAJANG BRANCHES

KUALA LUMPUR – Following the press release issued by RHB Banking Group ("RHB") on 7 November 2020 in relation to an employee who tested COVID-19 positive in RHB Bank Kajang Branch, we would like to further update our customers that our RHB Bank and RHB Insurance Kajang Branch, co-located within the same premises, will be closed from 9 November 2020 until further notice to enable sanitisation and as a precautionary measure to ensure health and safety of customers and employees. Information on re-opening of these branches will be made available through RHB social media channels in due course.

RHB Bank Kajang Branch

Customers of RHB Bank Kajang Branch may visit the nearest branch below during this period:

RHB Bank Taman Indah Branch 7 & 9, Jalan SS 2/1, Off Jalan Balakong, Taman Indah, Batu 11, 43200 Cheras, Selangor

Operating hours for RHB Bank Taman Indah Branch are from 9.15am - 3.00pm throughout the Conditional Movement Control Order period. Self Service Terminals, including ATM and Cash Deposit Machines will be operating as normal. However, cheque deposit cut-off time is at 2.00pm.

RHB would like to encourage its customers to use the RHB Internet and Mobile Banking services for their daily banking transactions. Customers can visit https://logon.rhb.com.my/ or download our RHB Mobile Banking app from the Google Play store or Apple App store to perform their banking transactions online.

RHB Insurance Kajang Branch

RHB Insurance customers may perform policy renewals online at www.rhbinsurance.com.my, or contact the Customer Call Centre at 1300 220007 or email rhbi.general@rhbgroup.com for assistance.

Issued on behalf of RHB Bank Berhad by Group Corporate Communications Division. For more information, please contact Norazzah Sulaiman at 012-644 8321 / norazzah@rhbgroup.com or Cairil Irwan at 012-333 5007 / cairil@rhbgroup.com

About RHB Banking Group

The RHB Banking Group, with RHB Bank Berhad as the holding company, is the fourth largest fully integrated financial services group in Malaysia. The Group's core businesses are structured into seven main business pillars, namely Group Retail Banking, Group Business & Transaction Banking, Group Wholesale Banking, RHB Singapore, Group Shariah Business, Group International Business and Group Insurance. Group Wholesale Banking comprises Corporate Banking, Investment Banking, Group Treasury & Global Markets, Asset Management, and Private Equity. All the seven business pillars are offered through the Group's main subsidiaries – RHB Investment Bank Berhad, RHB Islamic Bank Berhad, and RHB Insurance Berhad, while its asset management and unit trust businesses are undertaken by RHB Asset Management Sdn Bhd, and RHB Islamic International Asset Management Berhad. The Group's regional presence now spans nine countries, including Malaysia, Singapore, Indonesia, Thailand, Brunei, Cambodia, China, Vietnam, Lao PDR, and Myanmar.

For more information, please visit www.rhbgroup.com