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RHB PROVIDES FLOOD RELIEF ASSISTANCE TO AFFECTED CUSTOMERS NATIONWIDE

Kuala Lumpur – RHB Banking Group (“RHB” or the “Group”) is providing financial assistance to individual and Small and Medium Enterprise (“SME”) customers affected by the recent floods in various parts of the country through its Flood Relief Assistance Programme.

Under the Flood Relief Assistance Programme, eligible individual customers may apply for deferment of instalment payments for up to six months for Mortgages, Amanah Saham Bumiputera (ASB) loan / financing facilities, Personal loan/ financing and Hire Purchase. Additionally, the bank is offering waiver of late payment charges and interest on affected Credit Cards up to a total of RM500, and card replacement fee waiver for ATM, Debit Cards, and Credit Cards.

Eligible SME customers, on the other hand, may apply for moratorium on their existing financing facilities on principal and/or interest / profit. In addition, RHB will be providing flood relief financing funds for SMEs, including moratorium on instalments for new and existing SME customers, with financing facilities of up to RM300,000 for a tenure of 3 years at a preferential rate.

On top of the Flood Relief Assistance Programme for individual and SME customers, RHB Insurance also provides claims service under its Natural Disaster Response Team allowing for faster small claims on both motor and fire insurance of up to RM10,000 for damages cause by natural disasters.

“The wellbeing of our customers remain our priority especially during these trying times. I would like to urge customers affected by the floods to contact us so as to enable us to provide suitable relief assistance,” said Dato’ Khairussaleh Ramli, Group Managing Director and CEO of RHB Banking Group.

For more information on the Flood Relief Assistance Programme, customers may refer to the Frequently Asked Questions (FAQ) available at www.rhbgroup.com.
