Saving Account-i

Islamic Products	Commission/Service Charges	
Replacement of passbook	a) Due to lost passbook • Service Charge = RM10.00 • Stamp Duty = RM10.00	
	 b) Due to poor handling, mutilated, faded etc. (except if passbook is fully utilised due to transactions) Service Charge = RM10.00 	
Qard Basic Savings Account-i		
a) Option 1 (No Bankcard Annual Fee)	16 monthly transactions as follows:	
	 6 free over-the-counter (OTC) visits per month. 1st eight (8) ATM cash withdrawals per month = Free Subsequent = RM0.50 per transaction. 1st two (2) GIRO OTC transactions at RM0.50 each, thereafter at RM2.00 per transaction. Replacement of card due to lost/ stolen damage/PIN forgotten - RM12.00 	
b) Option 2 (With RM8.00 Bankcard Annual Fee)	 Unlimited number of ATM and OTC transactions. 1st two (2) GIRO OTC transactions at RM0.50 each, thereafter at RM2.00 per transaction. Replacement of card due to lost/ stolen damage/ PIN forgotten – RM12.00 Card Annual Fee waived for staff 	
Closure of Savings Account		
a) Qard Savings Account-i b) Tayseer Saving Account-i c) Qard Student Savings Account-i	Within 6 months of opening – RM20.00	
Early Closure of Savings Account		
a) Qard Savings Account II-i b) Qard Basic Savings Account-i c) Bank@Work Savings Account-i d) Easy Kad Debit-i Savings Account- e) Junior Qard Savings Account-i f) Senior Qard Savings Account-i g) Savings Account-i h) Children Account-i	Within 3 months of opening – RM20.00	
i) Pro Savings Account-i		
Inward Returned Cheque	Due to postdated – RM10.00 on payee	
Dormant Savings Account (account with no activity / transaction for one year)	Annual service charge = RM10.00 Note: If account balance less than RM10, system will auto close the account and absorb the balance as a fee after a reminder.	

Duplicate SA Bank Statement

- a) Within 13 months from original statement date
- b) Above 13 months from original statement date
- a) No charges
- b) RM20.00 per request plus RM2.00 per page

Note:

- Service charges are waived for Basic Savings Account-i (BSA-i)
- Service charges are to be waived for printing of statements, which have been suppressed
- BM is given the discretion to waive/reduce the above mentioned service charges

Quarterly Savings Account-i Statement / Quarterly Savings Passbook Account Advice-i

Request For Hardcopy Statement At Branch

Customer may request for hardcopy of the Quarterly Statement over-the-counter at any RHB branches at no cost subject to the following conditions:-

- (i) It is and **INDIVIDUAL** account, or **JOINT** account with condition "**EITHER ONE TO SIGN**"
- (ii) The Statement Type value must be "5" IBK eStatement Pull method (by checking via **BDS SA Customer Info** screen)

Note:

- Prior to April 2019, SA-i statement and SPA-i will be charged as per current service charges regardless of when the customer requested for it
- From April 2019 onwards, SA statement and SPA that meet the conditions (i) and (ii) above:-

Statement Period	Service
Within 13 months	No
from statement date	
Above 13 months	Yes
from statement date	(i.e. RM20 per
	request plus
	RM2.00 per page)