

**TERMS AND CONDITIONS
RHB LIFESTYLE PRIVILEGES
("these Terms and Conditions")**

PROMOTION ORGANISERS

1. The **RHB Lifestyle Privileges ("Promotion")** is organised by RHB Bank Berhad [Registration No. 196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who has participated in the Promotion ("**the Merchant**").
Merchant name : **TikTok Malaysia**
Merchant contact : TikTok Malaysia via mobile application

PROMOTION PERIOD

3. The Promotion runs from **19 September 2025** to **12 December 2025** ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders RHB Credit Card/-i only ("**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:-

- (a) The Promotion details as per below table:

Double Digit Sales

Campaign	Date	Mechanic	Campaign Capping (#)
10.10 Sales	8 - 10 Oct 2025	Spend RM100 in a single receipt and get RM18 instant rebate	140 Daily
11.11 Sales	5 – 11 Nov 2025	Spend RM100 in a single receipt and get RM11 instant rebate	350 Daily
12.12 Sales	5 – 12 Dec 2025	Spend RM100 in a single receipt and get RM12 instant rebate	300 Daily

Super Creator Sales

Campaign	Date	Mechanic	Campaign Capping (#)
SC September	19 –23 Sept 2025	Spend RM60 in a single receipt and get RM6 instant rebate	200 Daily
SC October	19 –23 Oct 2025	Spend RM60 in a single receipt and get RM6 instant rebate	200 Daily
SC November	19 – 23 Nov 2025	Spend RM60 in a single receipt and get RM6 instant rebate	200 Daily

Pay Day Campaign

Campaign	Date	Mechanic	Campaign Capping (#)
September Pay Day	24 - 26 Sept 2025	Spend RM70 in a single receipt and get RM7 instant rebate	200 Daily
October Pay Day	24 - 26 Oct 2025	Spend RM70 in a single receipt and get RM7 instant rebate	200 Daily
November Pay Day	24 - 26 Nov 2025	Spend RM70 in a single receipt and get RM7 instant rebate	200 Daily

- (b) The Promotion is valid for purchases made via TikTok Malaysia Mobile Application
(c) This Promotion is based on first come first served basis.

6. By participating in the Promotion, the Customer agrees to the followings:-

- (a) The Customer is bound by these Terms and Conditions;
- (b) The Customers who are interested in participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion;
- (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below;
- (d) Payment must be made using RHB Credit Card/-i only ("RHB Cards");
- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards;
- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers;
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : **+603-9206 8118**

Form : rhbgroup.com/personal/banking-methods/contactus.html;

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose;
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at anytime with sufficient prior notice;
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Market Ombudsman Scheme (FMOS) approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p; and

- (l) These Terms and Conditions are to be read together with the terms and conditions of TikTok Malaysia which can be found at https://seller-my.tiktok.com/university/essay?knowledge_id=1208437904852738&default_language=en&identity=1 ; and
- (m) These Terms and Conditions are also to be read together with the Terms and Conditions for RHB Lifestyle and Privileges. In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.