

**TERMS AND CONDITIONS**  
**RHB Lifestyle Privileges**  
**("these Terms and Conditions")**

**PROMOTION ORGANISERS**

1. RHB Lifestyle Privileges ("**Promotion**") is organised by RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who has participated in the Promotion ("**the Merchant**").  
Merchant name: Richiamo Coffee  
Contact number: 03-2728 2926

**PROMOTION PERIOD**

3. The Promotion runs from 1/7/2025 to 31/12/2025 ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible primary cardholders RHB MySiswa Debit Card-i or MyTVETKPM Debit Card-i (collectively, "**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:-
  - (a) **Promotion: Enjoy 50% OFF total bill;**
  - (b) Discount is capped at a maximum of RM5 for each transaction only;
  - (c) The Promotion is capped at a maximum of 1,000 redemptions for each participating outlet, total 6,000 redemptions throughout Promotion Period only; and
  - (d) The Promotion is valid for dine in at participating outlets as stated below only:-

Outlet address	Contact
<b>Richiamo UIA Gombak</b> AHC 1-1 Azman Hashim Complex, International Islamic University Malaysia, Jalan Gombak, 53100 Kuala Lumpur	011-23615 6647
<b>Richiamo UKM Bangi</b> Akademia Siber Teknopolis UKM (AST), Universiti Kebangsaan Malaysia, Jalan Tun Ismail Ali, 43600 Bandar Baru Bangi, Selangor	018-919 7010
<b>Richiamo UPSI Kampus Sultan Azlan Shah</b> Jalan Utama UPSI, Universiti Pendidikan Sultan Idris, Tanjung Malim, 35900 Perak	013-994 1436
<b>Richiamo UTMKL</b> Gurney Mall, Residensi UTMKL, Jalan Maktab, 54100 Kuala Lumpur	019-237 0997
<b>Richiamo UNIMAS</b> Student Pavilion, Universiti Malaysia Sarawak, Kuching, 94300 Sarawak	012-395 8511
<b>Richiamo UUM Sintok</b> Richiamo@, Lot 12 Varsity Mall, University Utara Malaysia Sintok, 06050 Kedah	010-509 8285

6. By participating in the Promotion, the Customer agrees to the followings:-
  - (a) The Customer is bound by these Terms and Conditions;
  - (b) The Customers who are interested in participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion;
  - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below;

- (d) Payment must be made using RHB MySiswa Debit Card-i or MyTVETKPM Debit Card-i only ("RHB Cards");
- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco, conventional insurance etc. (if any) for Islamic cards;
- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers;
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

**RHB Customer Contact Centre****Email : [customer.service@rhbgroup.com](mailto:customer.service@rhbgroup.com)****Telephone No. : +603-9206 8118****Form : [rhbgroup.com/personal/banking-methods/contactus.html](http://rhbgroup.com/personal/banking-methods/contactus.html);**

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose;
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to Financial Market Ombudsman Services (FMOS) approved by Bank Negara Malaysia which the details can be found at <https://www.rhbgroup.com/s/p>;
- (l) These Terms and Conditions are to be read together with the terms and conditions of Richiamo Coffee which can be found at <https://richiamocoffee.com/about-us/terms-and-conditions>; and
- (m) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.