



Hotlink MU

Extra RM10 credit with minimum RM30 top up

Terms and Conditions

1. RHB Islamic Bank Berhad (Registration No. 200501003283 (680329-V)) herein will be referred as “**RHB**”, unless otherwise specified.
2. Maxis Broadband Sdn Bhd (Registration No. 199201002549 (234053-D)) herein will be referred as “**Maxis**”, unless otherwise specified.
3. Extra RM10 credit with minimum RM30 Hotlink MU top up (“**Promotion**”).
4. The Promotion is valid from 20th June 2024 03:00:00 – 31st May 2025 11:59:59, both dates inclusive (“**Promotion Period**”).
5. Eligibility:
 - (a) At least 18 years of age and below 30 years old;
 - (b) Hotlink prepaid subscriber whose Hotlink account tenure is of thirty (30) days and above;
 - (c) Resident of Malaysia; and
 - (d) RHB MySiswa Debit Card-i cardholders.
6. How to participate:
 - (a) Promotion is only applicable to eligible Hotlink Prepaid users through Hotlink app.
 - (b) Eligible Hotlink Prepaid users will be able to see and accept the Promotion under the HotlinkMU Top Up Promotion section via Hotlink app.
 - (c) Upon acceptance of the Promotion, eligible Hotlink Prepaid users will have until 11:59 p.m. on the same day to perform top up of HotlinkMU prepaid credit in the amount of RM30 or above in a single transaction using RHB MySiswa Debit Card-i via the Hotlink app.
 - (d) Eligible Hotlink Prepaid users who successfully performed the HotlinkMU prepaid credit top up as described in Clause 6(c) above will be entitled to receive RM10 Hotlink Credit.
 - (e) The RM10 Hotlink Credit give-away is limited to Sixty Thousands (60,000) user at only on a “first come, first-served” basis during the Promotion Period. The Promotion Period will cease once the credit has been fully given-away or at the expiration of the Promotion Period, whichever is earlier.
 - (f) The RM10 Hotlink Credit will be pushed to the eligible Hotlink Prepaid user’s registered Hotlink Prepaid mobile number within 60 minutes after the HotlinkMU prepaid credit top up transaction is performed.



For avoidance of doubt, RHB Islamic Bank only promotes and manages promotions in relation to RHB Islamic Bank products and its related propositions only.



- (g) Please refer to <https://www.hotlink.com.my/en/terms-conditions/services/hotlinkmu/> for the complete terms and conditions of HotlinkMU (“SSTC – HotlinkMU”).
 - (h) If you participate in this Promotion, you accept and agree to be bound by the terms of the SSTC – HotlinkMU.
7. The Hotlink account and RHB account must not be suspended or terminated for any reason whatsoever during the Promotion Period.
 8. HotlinkMU top up is available and applicable for all Hotlink plans, excluding Hotlink Tourist SIM and Hotlink Postpaid.
 9. HotlinkMU Top Up offers Hotlink customer up to THREE (3) daily top up offers that comes with rewards, but only ONE (1) of the Hotlink MU Top Up offers can be accepted every day.
 10. RHB and Maxis may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
 11. RHB gives no representation or warranty with respect to any goods or services provided by Hotlink. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their redeemability and suitability for any purpose. For any dispute concerning the quality of goods or services received from Hotlink, customers are encouraged to contact Maxis via 123 from your Maxis mobile line, or 1800 82 1123 from other fixed and mobile lines in Malaysia, or call RHB Customer Contact Centre at 03-9206 8118. If customers are not satisfied with the resolution given by RHB, please refer to Ombudsman for Financial Services (OFS) at 03-2272 2811.
 12. Maxis is not an agent, subsidiary or affiliate of RHB and make no representation or warranties as to the quality, merchantability, fitness of RHB’s products and services and shall not be liable for any loss and damages suffered from the use of RHB’s products and services. This Promotion is provided on an "AS IS" basis without any representations or warranties of any kind whether express or implied. Maxis, its related and affiliated corporations disclaim and exclude all warranties relating to or in connection with the Promotion including warranties of merchantability, fitness for a particular purposes, security and accuracy. In no event shall Maxis, its related and affiliated corporations, sponsors, agencies and representatives be liable to you or to anyone else for any loss or injury or any direct, indirect, special, exemplary, consequential damages, or any damages whatsoever, whether in contract, negligence or in tort, arising out of or in connection with the Promotion.
 13. The terms and conditions stated herein shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the courts of Malaysia.



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Hotlink Prepaid and Hotlink Postpaid connectivity plans

Special offers for RHB MySiswa Debit Card-i cardholders at university physical activation events

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3. “**Public University**” means any of the public universities, established in Malaysia under the Universities and University Colleges Act 1971 [Act 30] or other statutory regulations and/or acts of law, that are participating in the RHB MySiswa Debit Card-i project.
4. Hotlink Prepaid and Hotlink Postpaid connectivity plans at public university physical activation events (“**Promotion**”).
 - (a) **Hotlink Prepaid:**
 - (i) Hotlink Prepaid SIM packs valued at RM10 each, offered for free to students of the Public University who meet the eligibility criteria as set out in Clause 6 below.
 - (ii) One-time RM8 welcome voucher, available via the Hotlink app after Hotlink Prepaid SIM pack activation to be used on any monthly internet pass purchase.
 - (iii) Hotlink merchandise offered with monthly pass purchase (while stock lasts).
 - (iv) 20% cashback received on every monthly pass purchase, for Malaysians aged below 24 years old, to be utilized on next pass purchase.
 - (v) Please refer to <https://www.hotlink.com.my/en/terms-conditions/products/prepaid/hotlink-prepaid/> for the complete terms and conditions of Hotlink Prepaid (“**SSTC – Hotlink Prepaid**”).
 - (vi) If you purchase and subscribe for Hotlink Prepaid, you accept and agree to be bound by the terms of the SSTC – Hotlink Prepaid.
 - (b) **Hotlink Postpaid:**
 - (i) Bill rebate of RM10 per month for twelve (12) months for Hotlink Postpaid plans (Hotlink Postpaid 45 RM10 x twelve (12) months, Hotlink Postpaid 60 RM10 x twelve (12) months, Hotlink Postpaid 70 5G RM10 x six (6) months).
 - (ii) 4G and 5G device range made available on Hotlink Postpaid 60 and Hotlink Postpaid 70 5G plans.
 - (iii) Please refer to:



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- (A) <https://www.hotlink.com.my/en/terms-conditions/products/postpaid/sstc/> for the complete terms and conditions of Hotlink Postpaid (“**SSTC – Hotlink Postpaid**”); and
 - (B) <https://www.hotlink.com.my/en/terms-conditions/products/postpaid/student-offer/> for the complete terms and conditions of the Bill rebate (“**SSTC – Hotlink Postpaid Student Offer**”).
 - (iv) If you participate in this Promotion for Hotlink Postpaid, you accept and agree to be bound by the terms of the SSTC – Hotlink Postpaid and SSTC – Hotlink Postpaid Student Offer.
5. The Promotion is valid from 20th June 2024 03:00:00 – 31st May 2026 11:59:59, both dates inclusive (“**Promotion Period**”).
6. Eligibility:
- (a) Promotion is only applicable to RHB MySiswa Debit Card-i cardholders (with valid student ID) through planned Public University physical activation events.
 - (b) Eligible students may sign up for only one (1) Hotlink Prepaid and/or one (1) Hotlink Postpaid mobile line under this Promotion.
 - (c) Hotlink Prepaid Promotion - Valid with new line activation or port-in from other telco providers.
 - (d) Hotlink Postpaid Promotion - Valid with new line activation, rate plan upgrade from other lower Hotlink Postpaid plans, conversion from Hotlink Prepaid to Hotlink Postpaid or port-in from other telco providers.
 - (e) Original MyKad/Passport and Original and valid RHB MySiswa Debit Card-i (student ID) required for sign up.
7. For Hotlink Postpaid Promotion, RM30 advance payment is required. Non-Malaysian students are subjected to a RM150 deposit. Additional device advance payment may apply if you sign up with a new device contract, the amount varies based on device model and contract period. The applicable terms and conditions of Hotlink Device Contract are set out in <https://www.hotlink.com.my/en/terms-conditions/products/postpaid/maxis-device-contract/> (“**SSTC – Hotlink Device Contract**”) whereas the applicable terms and conditions of Hotlink Zerolution is set out in <https://www.hotlink.com.my/en/terms-conditions/products/postpaid/zerolution/> (“**SSTC – Hotlink Zerolution**”). You accept and agree to be bound by the SSTC – Hotlink Device Contract or SSTC – Hotlink Zerolution whichever you signed up for under this Promotion.
8. RHB and Maxis may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
9. RHB gives no representation or warranty with respect to any goods or services provided by Maxis. In particular, Maxis gives no warranty with respect to the quality of goods or services



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redeemed or their redeemability and suitability for any purpose. For any dispute concerning the quality of goods or services received from Hotlink, customers are encouraged to contact Maxis via 123 from your Maxis mobile line, or 1800 82 1123 from other fixed and mobile lines in Malaysia, or call RHB Customer Contact Centre at 03-9206 8118. If customers are not satisfied with the resolution given by RHB, please refer to Ombudsman for Financial Services (OFS) at 03-2272 2811.

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