



**TERMS AND CONDITIONS  
RHB Lifestyle Privileges  
("these Terms and Conditions")**

**PROMOTION ORGANISERS**

1. RHB Lifestyle Privileges ("**Promotion**") is organised by RHB Bank Berhad [Registration No.196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

**FLOOR DEPOT**

Customer Service Contact No.: 1800-88-7585

**PROMOTION PERIOD**

3. The Promotion runs from **15/6/2025 – 31/5/2026** ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders of RHB Visa Credit Cards/-i or RHB Visa Debit Cards/- i (collectively, "**the Customer**").

**TERMS AND CONDITIONS**

5. By participating in this Promotion the Customer agrees to the following:
  - (a) Promotion mechanic:
    - RM150 OFF with a minimum spend of RM5,000 on Ultrawood Flooring.
  - (b) The Promotion is only valid at selected Floor Depot outlets in Klang Valley. Refer to Appendix A for participating outlets.
  - (c) The Promotion does not include installation.
6. By participating in the Promotion, the Customer agrees to the followings:
  - (a) The Customer is bound by these Terms and Conditions.
  - (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
  - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
  - (d) Payment must be made using RHB Visa Credit Cards/-i or RHB Visa Debit Cards/-i only (excluding Corporate MyDebit Card/-i) ("**RHB Cards**").
  - (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
  - (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.



- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

**RHB Customer Contact Centre**

**Email** : [customer.service@rhbgroup.com](mailto:customer.service@rhbgroup.com)

**Telephone No.** : +603-9206 8118

**Form** : [rhbgroup.com/personal/banking-methods/contactus.html](http://rhbgroup.com/personal/banking-methods/contactus.html)

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to **Financial Markets Ombudsman Service (FMOS)** approved by Bank Negara Malaysia which the details can be found at <https://www.rhbgroup.com/s/p>;
- (l) These Terms and Conditions are to be read together with the terms and conditions of **FLOOR DEPOT** which can be found at <https://www.floordepot.com.my/terms-conditions/>.
- (a) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.

Appendix A: Participating Outlets

Floor Depot	Address	Contact No.
Bandar Puteri Puchong, Selangor	No 92 & 94, Jalan Puteri 5/5, Bandar Puteri Puchong, 47100 Puchong, Selangor.	012-2427585
Puchong Utama, Selangor	34-1 Jalan PU 7/2, Taman Puchong Utama, 47100 Puchong, Selangor.	012-3050295
Bangi, Selangor	No 40G, Jalan 8/35, Taman Seri Bangi, 46560 Bandar Baru Bangi, Selangor.	012-3051073
Kajang, Selangor	No 28, Jalan Prima Saujana 1/1A, Taman Prima Saujana, 43000 Kajang, Selangor.	012-3056585
Bandar Seri Putra, Selangor	No 10, Jalan Seri Putra 1/5, Bandar Seri Putra, Kajang, 43000, Kajang, Selangor	019-2657685
Pandan Prima, Kuala Lumpur	G-51, Jalan Pandan Prima 2, Dataran Pandan Prima, 55100 Kuala Lumpur.	019-2736685
Taman Permata, Kuala Lumpur	No 2785, Jalan Changkat Permata, Taman Permata, 53300 Kuala Lumpur.	019-2164685
Batu Caves, Selangor	No 137-g, Jalan 4, Batu Caves Centerpoint, 68100 Batu Caves, Selangor.	019-2197685
SS2, Selangor	No 133-G, Jalan SS2/24, 47300 Petaling Jaya, Selangor.	019-2689685
Kota Damansara, Selangor	No 19-1G, Jalan PJU 5/18, Dataran Sunway, Kota Damansara, 47810 Petaling Jaya, Selangor.	012-3055083
Bangsar, Kuala Lumpur	No. 16A, Persiaran Ara Kiri, Lucky Garden, Bangsar, 59200, Kuala Lumpur	019-9547585
Shah Alam, Selangor	No 17, Jalan Tengku Ampuan Zabedah J/9J, Seksyen 9, 41000 Shah Alam, Selangor.	019-2254685
Klang Jalan Meru, Selangor	No 21, Jalan Cokmar 1, Mutiara Bukit Raja, 41050 Klang, Selangor.	019-2364685
Bandar Bukit Tinggi	No 27-0, Jalan Batu Nilam 4, Bandar Bukit Tinggi, 41200, Klang, Selangor	019-2689585
Jalan Ipoh, Kuala Lumpur	No 310G, Ground Floor, Jalan Ipoh, 51200 Kuala Lumpur, Wilayah Persekutuan.	012-3801867

Store locator:

<https://www.floordepot2u.com/store-locator>