

# TERMS AND CONDITIONS RHB LIFESTYLE PRIVILEGES

("these Terms and Conditions")

## **PROMOTION ORGANISERS**

The RHB Lifestyle Privileges ("Promotion") is organised by RHB Bank Berhad [Registration No. 196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "RHB") unless otherwise specified.

2. The vendor or supplier who has participated in the Promotion ("the Merchant").

Merchant name: FunNow

Merchant contact: mycs@myfunnow.com

#### **PROMOTION PERIOD**

3. The Promotion runs from 7 July 2025 to 30 April 2026 ("Promotion Period"), both dates inclusive.

 The Promotion is open to all eligible primary and supplementary cardholders RHB Premier Visa Infinite Credit Card-i / RHB Visa Infinite Credit Card or RHB Visa Signature Credit Card ("the Customer").

#### **TERMS AND CONDITIONS**

- 5. By participating this Promotion the Customer agrees to the following:-
  - (a) Enjoy up to 15% OFF with RHB Visa Infinite Credit Card / RHB Visa Signature Credit Card for all FunNow booking.
  - (b) RHB Premier Visa Infinite Credit Card-i or RHB Visa Infinite Credit Card, are eligible to redeem for 15% off of FunNow packages, capped at RM100 per booking. No minimum spend is required. Promo code: VISAINFI15.
  - (c) RHB Visa Signature Credit Card, are eligible to redeem for 10% off of FunNow packages, capped at RM60 per booking. No minimum spend is required. Promo code: VISASIGN10.
  - (d) The Promotion is exclusively on FunNow via https://www.myfunnow.com/en
  - (e) The Customer is only entitled for up to eight (8) bookings per calendar.
  - (f) The Customer must save their eligible card on FunNow and use the promo code upon booking checkout to redeem the discount. Bookings must be completed before the promo code expires.
  - (g) Booking is subject to availability of the stores, with advance period required depending on each store.
  - (h) Redemptions are first-come, first-served basis.
- 6. By participating in the Promotion, the Customer agrees to the followings:-
  - (a) The Customer is bound by these Terms and Conditions;
  - (b) The Customers who are interested in participating this Promotion are advised to read and understand these Terms and Conditions before participating the Promotion.
  - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
  - (d) Payment must be made using RHB Premier Visa Infinite Credit Card-i / RHB Visa Infinite Credit Card or RHB Visa Signature Credit Card only ("RHB Cards").
  - (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.



### TOGETHER WE PROGRESS



- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

**RHB Customer Contact Centre** 

Email : customer.service@rhbgroup.com

Telephone No.: +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html;

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (j) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Markets Ombudsman Service (FMOS) approved by Bank Negara Malaysia which the details can be found at <a href="https://www.rhbgroup.com/s/p">www.rhbgroup.com/s/p</a>; and
- (k) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.

