

**TERMS AND CONDITIONS
RHB Lifestyle Privileges
("these Terms and Conditions")**

PROMOTION ORGANISERS

1. RHB Lifestyle Privileges ("**Promotion**") is organised by RHB Bank Berhad [Registration No.196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

CELLINI MALAYSIA

Customer Service Contact No.: +6016-207 7925

PROMOTION PERIOD

3. The Promotion runs from **1/8/2025 – 14/5/2026** ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders of RHB Visa Credit Cards/-i or RHB Visa Debit Cards/- i (collectively, "**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:
 - (a) Promotion mechanic:
 - **Complimentary OF006 Bean Bag (worth RM990) with a minimum spend of RM10,000 in a single receipt**
 - (b) The Promotion is valid at all Cellini outlets below:

Cellini Outlets	Address	Contact Number
Cellini Flagship Store Petaling Jaya	Unit G1 & F1, Lot PT 317 Jalan Anggerik Kampung Sungai Kayu Ara 47400, Petaling Jaya, Selango	016-207 7467
Cellini Bangsar	88, Jalan Maarof, Bukit Bandaraya, 59000 Bangsar, Kuala Lumpur	016-207 7462
Cellini Bandar Utama	OV401 (4th Floor), 1, Lebuhraya Bandar Utama, Bandar Utama City Centre, 47800 Bandar Utama, Selangor.	016-207 7465
Cellini Penang	19B, Jalan Gottlieb, 10350 George Town, Pulau Pinang	04-226 0193 / 016-207 7461

- (c) Each cardholder is entitled to one (1) bean bag per receipt.
- (d) Bean bag given is based on random colour.
- (e) Split bills are not allowed.
- (f) Cellini Malaysia reserves the right to replace the complimentary bean bag with other item of equivalent value in the event of shortage of the actual item.

6. By participating in the Promotion, the Customer agrees to the followings:
- (a) The Customer is bound by these Terms and Conditions.
 - (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
 - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
 - (d) Payment must be made using RHB Visa Credit Cards/-i or RHB Visa Debit Cards/-i only (excluding Corporate MyDebit Card/-i) ("**RHB Cards**").
 - (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
 - (f) The Promotion is not exchangeable for cash or other items.
 - (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
 - (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to **Financial Markets Ombudsman Service (FMOS)** approved by Bank Negara Malaysia which the details can be found at <https://www.rhbgroup.com/s/p>.
- (l) These Terms and Conditions are to be read together with the terms and conditions of **CELLINI MALAYSIA** which can be found at <https://www.cellini.com.my/>.
- (m) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.