



**TERMS AND CONDITIONS
RHB Lifestyle Privileges
("these Terms and Conditions")**

PROMOTION ORGANISERS

1. RHB Lifestyle Privileges ("**Promotion**") is organised by RHB Bank Berhad [Registration No.196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

Viking Scuba Malaysia Sdn Bhd

Email Address: info@vikingscuba.asia

Contact Number: +6019 655 5412

PROMOTION PERIOD

3. The Promotion runs from 1/6/2025 to 31/05/2026 ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders RHB Credit Card/-i or RHB Debit Card/-i, excluding RHB Corporate MyDebit Card/-i (collectively, "**the Customer**").

TERMS AND CONDITIONS

5. By participating in this Promotion the Customer agrees to the following:
 - (a) Promotion mechanic:
 - **10% discount for Tenggol Day Trip Fun Dive and PADI Courses.**
 - (b) To enjoy the offer, Customer must inform they are RHB/-i cardholders and make payment using RHB Credit Card/-i or RHB Debit Card/-i, excluding RHB Corporate MyDebit Card/-i;
 - (c) GENERAL:
 - Rates are subject to change without prior notice
 - A minimum of 3 divers are required to go (includes other booking)
 - Bookings are subject to availability on the dive boats
 - ALL divers must provide certification cards & complete our 'Liability Release' form before boarding our dive boat.
 - (d) PAYMENT:
 - Your booking will only be secured once we receive a **50% deposit** in our bank account, within **3 days of your booking**
 - Deposit is non-refundable and non-transferable to other date(s)
 - Full payment is due **3 days prior to your arrival date.**
 - (e) CANCELLATION:
 - There will be NO refund for, any part of the package not utilised/no-show/cancellations
 - Viking Scuba Malaysia Sdn Bhd will not be responsible for any cancellation or change in schedule due to unforeseen circumstances which may include, delay of arrival time, severe weather, medical emergencies.



(f) REFUND:

- More than 3 days prior to arrival, 50% refund (if full payment made)
- Less than 3 days prior to arrival, 0% refund
- No refund/carrying forward packages if unable to dive on subsequent days of package.

6. By participating in the Promotion, the Customer agrees to the followings:

- (a) The Customer is bound by these Terms and Conditions.
- (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
- (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
- (d) Payment must be made using RHB Credit Card/-i or RHB Debit Card/-i, excluding RHB Corporate MyDebit Card/-i ("**RHB Cards**").
- (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
- (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.
- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Markets Ombudsman Service (FMOS) approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p.

- (l) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.