

**TERMS AND CONDITIONS
RHB LIFESTYLE PRIVILEGES
("these Terms and Conditions")**

PROMOTION ORGANISERS

1. The **RHB Lifestyle Privileges ("Promotion")** is organised by RHB Bank Berhad [Registration No. 196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who has participated in the Promotion ("**the Merchant**").
Merchant name : **Zenmaya Oceanfront, Phuket (Thailand)**
Merchant contact : **+65 3138 4483 (Direct Line) / +6591451316 (Whatsapp)**

PROMOTION PERIOD

3. The Promotion runs from **15 August 2025 to 31 December 2025 ("Promotion Period")**, both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders RHB Premier Visa Infinite Credit Card/-i, RHB Visa Infinite Credit Card, RHB Visa Signature Credit Card & RHB World Mastercard Credit Card/-i only. (collectively, "**the Customer**").

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5. By participating this Promotion the Customer agrees to the following:-
 - (a) Enjoy a nett price of **USD 418** for a **Superior King** at Zenmaya Oceanfront, Phuket for 3 days, 2 nights stay.
 - (b) All packages include breakfast and airport transfer for 2 person.
 - (c) The room stay is based on 2 adults/room. Any additional guest, additional night, upgrades are subject to charges, please check with the customer service agent upon reservation.
 - (d) This Promotion cannot be used for group booking
 - (e) This Promotion is non-refundable 30 days prior to check in date.
 - (f) Prior reservation is required and subject to room availability. Room reservations can be made through our customer service agents at **+65 3138 4483 (Direct Line) / +6591451316 (Whatsapp)**
6. By participating in the Promotion, the Customer agrees to the followings:-
 - (a) The Customer is bound by these Terms and Conditions;
 - (b) The Customers who are interested in participating this Promotion are advised to read and understand these Terms and Conditions before participating the Promotion.
 - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
 - (d) Payment must be made using RHB Premier Visa Infinite Credit Card/-i, RHB Visa Infinite Credit Card, RHB Visa Signature Credit Card & RHB World Mastercard Credit Card/-i only. ("**RHB Cards**").
 - (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
 - (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.

- (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
- (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows;

RHB Customer Contact Centre

Email : customer.service@rhbgroupp.com

Telephone No. : +603-9206 8118

Form : rhbgroupp.com/personal/banking-methods/contactus.html;

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (j) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Market Ombudsman Scheme (FMOS) approved by Bank Negara Malaysia which the details can be found at www.rhbgroupp.com/s/p; and
- (k) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.