



**TERMS AND CONDITIONS
RHB Lifestyle Privileges
("these Terms and Conditions")**

PROMOTION ORGANISERS

1. RHB Lifestyle Privileges ("**Promotion**") is organised by RHB Bank Berhad [Registration No.196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

Zalora (Jade Eservices Malaysia Sdn Bhd)

Email Address: customer@my.zalora.com

PROMOTION PERIOD

3. The Promotion runs from 25/7/2025 to 31/7/2026 ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible primary and supplementary cardholders RHB Credit Cards/-i or RHB Debit Cards/-i, excluding RHB Corporate MyDebit Card/-i (collectively, "**the Customer**").

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5. By participating in this Promotion the Customer agrees to the following:

a) Promotion mechanic:

Offer 1: 25% OFF with minimum spend of RM180

For RHB MySiswa Debit Cards-i only

- Promotion is valid until 31/7/2026
- Valid only at www.zalora.com.my / ZALORA mobile app
- Payment must be made using valid RHB MySiswa Debit Cards-i.
- Discount is capped at RM45 per Customer with a maximum capping of RM1,800 per month for the total pool allocation by RHB.
- Discount is applicable on a first come first serve basis.
- To redeem the promotion, key in promo code '**RHBZSISWA25**' during payment before checkout.

Offer 2: 12% OFF with minimum spend of RM300

For other RHB Credit and Debit Cards/-i

- Promotion is valid until 31/12/2025
- Valid only at www.zalora.com.my / ZALORA mobile app
- Payment must be made using valid RHB Credit/Debit Cards/-i.
- Discount is capped at RM100 per transaction and maximum of 3 x usage per user.
- To redeem the promotion, key in promo code '**RHBZAL12**' during payment before checkout.

- b) Not valid with other voucher code and promotions, unless otherwise stated.
- c) ZALORA reserves the right to change the terms and conditions or cancel any promotions at any time with sufficient prior notice given to Customer.
- d) This promotion will exclude certain brands or items which can be found at <https://support-my.zalora-ops.com/en/support/solutions/articles/76000017871-brand-exclusions>



- 6) By participating in the Promotion, the Customer agrees to the followings:
- (a) The Customer is bound by these Terms and Conditions.
 - (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
 - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
 - (d) Payment must be made using RHB Credit Cards/-i or RHB Debit Cards/-i, excluding RHB Corporate MyDebit Card/-i ("**RHB Cards**").
 - (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards.
 - (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.
 - (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
 - (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre

Email : customer.service@rhbgroup.com

Telephone No. : +603-9206 8118

Form : rhbgroup.com/personal/banking-methods/contactus.html

- (i) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
- (j) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Markets Ombudsman Service (FMOS) approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p
- (l) These Terms & Conditions are to be read together with terms and conditions of Zalora which can be found at <https://www.zalora.com.my/terms-of-use/>
- (m) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.