



**TERMS AND CONDITIONS
RHB Lifestyle Privileges
("these Terms and Conditions")**

PROMOTION ORGANISERS

1. RHB Lifestyle Privileges ("**Promotion**") is organised by RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] ("**RHB**") unless otherwise specified.
2. The vendor or supplier who participated in the Promotion ("**the Merchant**").

Maxis Broadband Sdn Bhd
Contact Number: 1800 82 1123

PROMOTION PERIOD

3. The Promotion runs from 1/6/2025 to 30/6/2026 ("**Promotion Period**"), both dates inclusive.
4. The Promotion is open to all eligible RHB MySiswa Debit Card-i cardholders and RHB MyTVETKPM Debit Card-i cardholders (collectively, "**the Customer**").

TERMS AND CONDITIONS

5. By participating in this Promotion the Customer agrees to the following:
 - (a) Promotion mechanic:
Extra RM10 credit with minimum RM30 top up
 - (b) Eligibility:
 - At least 18 years of age and below 30 years old;
 - Hotlink prepaid subscriber whose Hotlink account tenure is of thirty (30) days and above;
 - Resident of Malaysia; and
 - RHB MySiswa Debit Card-i cardholders.
 - RHB MyTVETKPM Debit Card-i cardholders.
 - (c) How to participate:
 - i. Promotion is only applicable to eligible Hotlink Prepaid users through Hotlink app.
 - ii. Eligible Hotlink Prepaid users will be able to see and accept the Promotion under the HotlinkMU Top Up Promotion section via Hotlink app.
 - iii. Upon acceptance of the Promotion, eligible Hotlink Prepaid users will have until 11:59 p.m. on the same day to perform top up of HotlinkMU prepaid credit in the amount of RM30 or above in a single transaction using RHB MySiswa Debit Card-i or RHB MyTVETKPM Debit Card-i via the Hotlink app.
 - iv. Eligible Hotlink Prepaid users who successfully performed the HotlinkMU prepaid credit top up as described in Clause 5(b) above will be entitled to receive RM10 Hotlink Credit.
 - v. The RM10 Hotlink Credit give-away is limited to sixty thousand (60,000) users at only on a "first come, first-served" basis during the Promotion Period. The Promotion Period will cease once the credit has been fully given-away or at the expiration of the Promotion Period, whichever is earlier.
 - vi. The RM10 Hotlink Credit will be pushed to the eligible Hotlink Prepaid user's registered Hotlink Prepaid mobile number within 60 minutes after the HotlinkMU prepaid credit top up transaction is performed.



- vii. Please refer to <https://www.hotlink.com.my/en/terms-conditions/services/hotlinkmu/> for the complete terms and conditions of HotlinkMU (“SSTC – HotlinkMU”).
 - viii. If you participate in this Promotion, you accept and agree to be bound by the terms of the SSTC – HotlinkMU.
6. The Hotlink account and RHB account must not be suspended or terminated for any reason whatsoever during the Promotion Period.
7. HotlinkMU top up is available and applicable for all Hotlink plans, excluding Hotlink Tourist SIM and Hotlink Postpaid.
8. HotlinkMU Top Up offers Hotlink customer up to three (3) daily top up offers that comes with rewards, but only one (1) of the Hotlink MU Top Up offers can be accepted every day.
9. By participating in the Promotion, the Customer agrees to the followings:
- (a) The Customer is bound by these Terms and Conditions.
 - (b) The Customers who are interested participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion.
 - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below.
 - (d) Payment must be made using RHB MySiswa Debit Card-i or RHB MyTVETKPM Debit Card-i (“RHB Cards”).
 - (e) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers.
 - (f) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion.
 - (g) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

RHB Customer Contact Centre
Email : customer.service@rhbgroup.com
Telephone No. : +603-9206 8118
Form : rhbgroup.com/personal/banking-methods/contactus.html
 - (h) RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose.
 - (i) RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice.
 - (j) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Markets Ombudsman



TOGETHER WE PROGRESS

Service (FMOS) approved by Bank Negara Malaysia which the details can be found at www.rhbgroup.com/s/p.

- (k) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.



For avoidance of doubt, RHB Islamic Bank only promotes and manages promotions in relation to RHB Islamic Bank products and its related propositions only.