

TERMS AND CONDITIONS RHB Lifestyle Privileges ("these Terms and Conditions")

PROMOTION ORGANISERS

- RHB Lifestyle Privileges ("Promotion") is organised by RHB Bank Berhad [Registration No. 196501000373 (6171-M)] and RHB Islamic Bank Berhad [Registration No. 200501003283 (680329-V)] (collectively, "RHB") unless otherwise specified.
- The vendor or supplier who has participated in the Promotion ("the Merchant"). Merchant name: Stars Archery Merchant contact: 03-7496 7858 (Sunway Pyramid) / 03-2144 1302 (Berjaya Times Square) / 016-254 0460 (Genting Highlands) / 07-230 6688 (Paradigm Mall, Johor Bahru)/ 07-364 3037 (Toppen Shopping Centre)

PROMOTION PERIOD

- 3. The Promotion runs from 1/4/2025 to 31/3/2026 ("Promotion Period"), both dates inclusive.
- 4. The Promotion is open to all eligible primary and supplementary cardholders RHB Credit Card/-i or RHB Debit Card/-i (collectively, "the Customer").

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- 5. By participating in this Promotion the Customer agrees to the following:-
 - (a) Enjoy 20% OFF purchase of any package;
 - (b) The Promotion is valid on purchase of normal priced packages only;
 - (c) The Promotion is valid for walk-in counter purchase at participating outlets as stated only:-

Outlet Address	Contact
Stars Archery Sunway Pyramid F1.25 - 26, Sunway Pyramid Shopping Mall, No.3, Jalan PJS 11/15, Bandar Sunway, Petaling Jaya, 46150 Selangor	03-74967858
Stars Archery Berjaya Times Square 05-95C, 05-95D, Berjaya Times Square, No.1, Jalan Imbi, 55100 Kuala Lumpur	03-21441302
Stars Archery Genting Highlands Lot No. T2A-34, Level 2, First World Plaza, Genting Highlands Resort, Genting Highlands, 69000 Pahang	016-2540460
Stars Archery, Paradigm Mall Johor Bahru Lot 3F-28, Level 3, Paradigm Mall Johor Bahru, Jalan Skudai, Johor Bahru, 81200 Johor	07-2306688
Stars Archery, Toppen Shopping Centre Lot 3.13, 3rd Floor, Toppen Shopping Centre No. 33A, Jln Harmonium, Taman Desa Tebrau, 81100 Johor	07-3643037

(d) The Promotion is not applicable on weekends, public holidays and eve of public holidays. Additional blackout dates may apply as per Stars Archery's discretion.





- 6. By participating in the Promotion, the Customer agrees to the followings:-
 - (a) The Customer is bound by these Terms and Conditions;
 - (b) The Customers who are interested in participating in this Promotion are advised to read and understand these Terms and Conditions before participating in the Promotion;
 - (c) Any customer who does not understand any of these Terms and Conditions may contact RHB Customer Contact Centre, whose contact details are set out below;
 - (d) Payment must be made using RHB Credit Card/-i or RHB Debit Card/-i only (excluding Corporate MyDebit Card/-i) ("RHB Cards");
 - (e) The Promotion is not applicable to Shariah non-compliant products and services such as liquor, pork, indecent entertainment, tobacco etc. (if any) for Islamic cards;
 - (f) The Promotion is not exchangeable for cash or other items and cannot be used in conjunction with any other discounts, privileges, promotions, discount schemes, loyalty programmes, discount cards or vouchers;
 - (g) The Customer is liable for all taxes and other fees and charges levied against him/her under the applicable laws, if any, for the acceptance of the Promotion;
 - (h) The Customer may contact the Merchant whose contact details are set out above or RHB Customer Contact Centre for all matters relating to the Promotion (including any request to change or limit the processing of his/her personal information) to RHB Customer Contact Centre as follows:

 RHB Customer Contact Centre

 Email
 : customer.service@rhbgroup.com

 Telephone No.
 : +603-9206 8118

 Form
 : rhbgroup.com/personal/banking-methods/contactus.html;

- RHB gives no representation or warranty with respect to any goods or services provided by the Merchant. In particular, RHB gives no warranty with respect to the quality of goods or services redeemed or their suitability and redeemability for any purpose;
- RHB may add, change, modify or remove the Promotion structure, benefit and other features, including these Terms and Conditions, or to terminate the Promotion at any time with sufficient prior notice;
- (k) If the Customer is not satisfied with the resolution provided by RHB Customer Contact Centre, the Customer may then refer the matter to the operator of the Financial Ombudsman Scheme approved by Bank Negara Malaysia which the details can be found at <u>https://www.rhbgroup.com/s/p;</u>
- (I) In the event of any inconsistency between these Terms and Conditions and any other materials relating to the Promotion, these Terms and Conditions will prevail for matters dealt with in these Terms and Conditions.

